



# OPERATIONS

## 2015 Annual Report

**Dan Smith**  
**Inspector**

*To be the best Police Service, providing the highest standard of professionalism in partnership with our community.*

# Operations

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## *Operations Overview*

It is my pleasure to report on the activities of the Operations Division for the year 2015. The 2015 Operations Division consisted of Community Patrol, Traffic Management, Canine, Emergency Response Team, Crisis Negotiation, the Auxiliary Unit, Community Services, Training and 911/Communications. It was definitely a challenging year as we prepared to commence policing the Township of Cavan Monaghan beginning October 1, 2015. If the first three months are any indication, we should enjoy a long, cooperative and respectful partnership in keeping their community safe.

I am pleased to report that 2015 was another busy and successful year, as the 98 dedicated sworn officers, 21 civilians and 31 Auxiliary members within the Division worked cooperatively to meet Divisional objectives in support of organizational goals. The Operations Divisional Objectives for 2015 continued to focus on team policing, traffic safety, intelligence-led policing and building relationships with our youth.

I would like to acknowledge and thank the following members of the Operations Division, who showed strong leadership within their respective units in 2015 and provided the necessary information to allow for the completion of this report:

Team One – Sergeants Sean Wilson and Laine Schubert

Team Two – Sergeant Tim Millard

Team Three – Sergeant Mark Elliott

Team Four – Sergeant Nancy Loucks

Team Five – Sergeant Todd Blewett

Team Traffic – Sergeant Jeff Chartier

Emergency Response Team – Sergeant Sean Quinlan

Canine Unit – Sergeant Jeff Chartier

Auxiliary Policing Unit – Auxiliary Staff Sergeants Andrew Burdett and Steve McLean

Community Services/Training Units – Sergeant Rob Fitzgerald

911/Communications – Alison Kirkland

In 2015, reported crimes were down 1.8% when compared to 2014 and calls for service increased 5.7%, with 29,385 in 2015 compared to 27,810 in 2014. Response to calls for service is one of the primary responsibilities of Community Patrol, which consists of four platoons providing 24/7/365 coverage of front-line policing to the community. Working within the team policing concept, officers are assigned to a specific patrol area for the entire year. Officers in each area work as a team under the direction of a Team Coordinator. Team members meet throughout the year to identify problems or potential problems within their area, discuss possible strategies to solve or avert the problem, and report on results of efforts at problem solving. Officers utilize the SARA model (Scanning, Analysis, Response, and Assessment) to document their problem-solving actions. The efforts and activities of each of the Area Teams are detailed in this report and reflect the diverse wealth of talent members bring to this Service and the communities they serve. The Management Teams for each of the four platoons deserve credit for the excellent work performed in managing and leading all members, both sworn and civilian.

The Traffic Management Unit continued to focus on reducing collisions and injuries through enforcement and education. In 2015, traffic enforcement by members of the Traffic Management Unit decreased by 56%, from 4,753 charges in 2014 to 2,926 in 2015. It should be noted that the Traffic Management Unit operated with one less member for the entire year and a second officer for one third of the year due to retirements and the need to supplement other staffing requirements. Service-wide enforcement decreased by 11%, from 12,436 charges in 2014 to 11,066 in 2015. The focus on education and enhanced enforcement contributed to the Service meeting the objective of increasing community safety, as the total collision involving pedestrian injuries for 2015 was reduced by 7.1% with 56 in 2014 and 52 in 2015. Unfortunately, the number of bicyclists injured increased by 11.8% from 34 in 2014 to 38 in 2015 and motorcyclists injured remained unchanged at 7 from 2014 to 2015. These continue to be two areas of concern that will be the focus of public awareness in 2016.

The Canine Unit is comprised of Constable Tim Fish along with Police Service Dog (PSD) Wolfe and Constable Sam McCullum along with PSD Hal. Both Canine teams supported all other units within the Service, made presentations to the public and have committed themselves to the Service and their respective partners. Both teams have been flexible in making shift changes on short notice to help with unforeseen events and investigations. In 2015 our Canine Unit responded to 1,365 total calls for service including 1,258 non-Canine related calls for service, 107 Canine calls and participated in 20 search warrants.

The Emergency Response Team had another busy and successful year in 2015, being called out 33 times for various high-risk situations, as well as assisting in searches and training. This is significantly higher than the 21 calls in 2014. This does not include the everyday calls for service such as, backing up Canine for tracking of persons, serious mental health calls, alarm calls and calls involving potential armed persons that are handled by frontline officers.

The Service currently has ten (10) trained Crisis Negotiators on staff and fifty-seven (57) members who have received Crisis Intervention Training. In 2015, Negotiators were required for seven (7) incidents. Negotiators participated in a training day on December 7, 2015 and continue to train and become proficient in the use of the Hostage Negotiation Kit.

The Community Services Unit had an outstanding year in 2015, expanding on the great work performed in 2014. The Community Services Unit is made up of four officers and one civilian. One officer is assigned to the high schools, and three officers to the elementary schools in Peterborough, Lakefield and Cavan Monaghan. In 2015, the Unit benefitted as a result of the addition of the Community Development Coordinator. This person is responsible for the development and coordination of strategic community engagement and partnership approaches to build and enhance relationships between the police service and community stakeholders. We are already seeing the returns of having this position as part of the Community Services Unit.

The Training Unit, challenged by greater than ever legislated training requirements and limited training time, continued to focus on implementing a dynamic and effective on-line learning program for staff. Every decision about training is made with the intent to meet the required standards and ensure the safety of members and the community with the goal to continue improving service to the community. Our commitment to provide quality and cost efficient training drove our continued investment in e-learning as a new and vital training method. In

2015, members of the Service received 12,223 hours of training (not including 1,800 hours of ERT training).

The Peterborough Police Service is extremely pleased with the Auxiliary Police Unit, as they volunteer hundreds of hours to their community each month. In 2015 the Auxiliary Policing Unit consisted of 31 members; 2 Auxiliary Staff Sergeants, 3 Auxiliary Sergeants and 26 Auxiliary Constables. This group of dedicated members volunteered 3,805 hours during the year.

I represent the Service on the Canadian Mental Health Association Tennant Selection Committee, John Howard Society Board of Directors and the Kawartha Haliburton Children's Aid Society as a police liaison. I am a member of the Discipline Review Committee, Joint Occupational Health and Safety Committee and the Ontario Association of Designated Officers. My duties within the service also include fulfilling the role of Special Investigations Unit Liaison Officer, Communicable Disease Coordinator, Incident Commander, and Senior Official for Bill C-24 (Lawful Justification) designations as well as represent the Police Service at the OACP Professional Standards/SIU Sub-Committee.

As we move into 2016, I have identified training and new technology as the two biggest challenges we will face in the coming years. We continually struggle to balance the need to replace older equipment such as Tasers, and provide our frontline members with the necessary equipment and training to be prepared for life's worst moments and at the same time remain fiscally responsible to ever challenging budget restraints. Public and officer safety is of the utmost importance to me and I will do my best to strike the appropriate balance and meet these legislated requirements.

I would like to thank the men and women of our Service, sworn and civilian for their dedication to serving the communities of Peterborough, Lakefield and Cavan Monaghan. I look forward to working cooperatively with all staff, the Police Services Board along with Council and staff from the Ward of Lakefield and the Township of Cavan Monaghan to face the responsibilities and challenges presented to us in 2016 as we enter our next business plan cycle.

Respectfully submitted,

Dan Smith  
Inspector of Operations

## *Summary of Fourth Quarter and Year End Statistics*

Total calls for service in the last quarter of 2015 were 7,415, an increase of 10.4% or 699 calls when compared to the 6,716 calls for service in the last quarter of 2014. Overall, this past year calls for service were up 5.7% with 29,385 calls for service in 2015 compared to 28,810 received in 2014.

The fourth quarter statistics for 2015 “Non-Offence” calls for service are up 10.9% from 2014 with 5,710 Non-Offence incidents in the fourth quarter of 2015 compared to 5,147 in the fourth quarter of 2014. Total Non-Offence calls for 2014 show an increase of 7.5% when compared to 2013. Non-Offence calls for service represent approximately 77.7% of the daily work of our officers. The following is a summary of the Non-Offence calls for service since 2011:

2015 - 22,832  
2014 – 21,237  
2013 – 21,110  
2012 – 22,057  
2011 – 21,221

The 2015 Non-Offence Statistics charts will give a full breakdown of all categories; however the following categories have been identified as areas of significant use of police resources for 2015:

### ***Sudden Deaths***

Sudden death investigations continue to remain relatively steady with 102 investigations in 2015 compared to 98 in 2014, an increase of 4.1%. There were thirty-two (32) sudden death investigations in the fourth quarter of 2015 compared to twenty (20) in 2014, an increase of 60%. Although these calls are in the Non-Offence category and are not classified as criminal in nature, they do require a significant amount of police resources to ensure that they investigated according to ministry standards. These investigations include death by natural cause, suspected suicides and death by any means other than a criminal act. In many cases, it takes a significant investigation involving Major Crime Investigators, Forensic Officers and the Corners Officer to make that determination.

### ***Missing Persons Located***

Missing persons investigations continue to be a large source of calls for service for frontline officers. There were 341 persons reported missing in 2015 compared to 351 in 2014, a decrease of 2.8%. It should be noted that the last two years are significantly lower than 2013 when there were 482 calls in this category. The Service currently has one (1) outstanding missing person for 2015. In each of these incidents a person has initially been reported missing, therefore until all indications of foul play are eliminated and the person is located, many of these investigations can require significant time and police resources in order to bring it to a successful conclusion.

### ***Calls Involving Youth***

Calls involving youth have increased by 12.8% with 442 calls in 2015 compared to 392 in 2014. Community Services officers continue to work with school staff and students in the elementary

and secondary schools, delivering crime prevention and character education programs, as well as participating in threat assessments and early interventions with students. Interacting with youth in our community in order to try and determine the root cause of problems and build positive relationships was included as one of the Divisional Goals for 2015 and will continue to be a priority for our officers in 2016.

### ***Mental Health Related Calls***

Mental health related incidents saw a 14.5% reduction in the fourth quarter of 2015, with 106 calls compared to 124 calls in the fourth quarter of 2014. Total Mental Health Act incidents have remained relatively unchanged compared to 2014. In 2015, officers responded to 435 calls compared to 434 in 2014. The Service continues to benefit from the services of a mental health worker from the Integrated Outreach Program of 4 County Crisis. It should be noted that 53% of all mental health calls were referred to the Integrated Outreach Program in 2015 compared to 20% in 2014. The Integrated Outreach Program worker provides early intervention, assessments and diversions, as well as attends calls for service with officers. The continued success of this program is showing as repeat clients are being dealt with in a more efficient manner, prior to requiring police intervention. We continue to meet with members from the Canadian Mental Health Association (CMHA) and Peterborough Regional Health Centre (PRHC) in order to try and improve or methods of dealing with our mental health clientele.

### ***Additional Non-Offence Call Categories of Interest***

Alarms- 694 (7.3% increase from 647 in 2014)  
False Alarms Cancelled – 341 (68.8% increase from 202 in 2014)  
Community Services – 1344 (56.5% increase from 859 in 2014)  
Domestic/Family Disputes – 1771 (0.1% increase from 1770 in 2014)  
Noise Complaints – 1260 (10% increase from 1145 in 2014)  
Suspicious Persons/Vehicle – 2343 (1.1% decrease from 2368 in 2014)  
Traffic Complaints – 1780 (15.3% increase from 1544 in 2014)  
Unwanted Persons – 1362 (22.6% increase from 1111 in 2014)

### *Team One (Downtown Core)*

Area One is bordered by Parkhill Road to the North, the Otonabee River to the East, Wolfe Street to the South and Park Street to the West. Geographically area one is the smallest of Peterborough Police Services six patrol zones. Area one encompasses Peterborough City's Downtown Core, therefore, the need for Foot Patrols officers to maintain high visibility and remain accessible to our community.

Due to the makeup of any downtown center, there is a high volume of citizens at any given time engaged in person to person contact. Sometimes this contact results in the need for police intervention. In 2015, Area One had a total of nineteen (19) officers with eight (8) assigned as Foot Patrol and eleven (11) assigned as Community Patrol drivers.

There were two team meetings held throughout the year during which team members met as a group in order to discuss current issues, unique to the downtown core, and to maintain a unified focus where members of the team could work collectively in order to best serve our community. The main areas of focus for 2015 included vagrants/pan handlers, licensed establishments and bail compliance. Other areas of concern were narcotics, officer visibility and the general perception related to the on the safety of the downtown.

#### *Projects by Individual Team One Members*

Each team member or group is required to submit at least one crime prevention/problem solving project report recognizing their efforts in 2015. The following is a summary of some of the problem solving efforts in 2015;

One group of Area One officers conducted several inspections throughout the year at all licensed establishments. The purpose of these inspections for the "Big 5" (minors, intoxication, overcrowding, disorderly conduct and after hour service) were due to the Community Alcohol Safety and Enforcement (CASE) Program.

Members of B Platoon researched the downtown liquor licence establishments to determine which bars were associated to a high call volume for police. The research identified two establishments on George Street and one on Hunter Street that were generating a significant number of calls to police.

In 2014 these top three bars generated a combined 130 calls for service. Through education, inspections and proactive patrols during 2015 the total calls were reduced by 32% down to 88 calls for service. Most importantly, this reduction was accomplished without enforcement and only through proactive community engagement and partnerships with the bar owners.

The Last Drink Program (LDP) continues to be supported by officers in which intoxicated persons are being tracked to where they consumed their last drink. There were 14 bars identified under the LDP and one location stood out holding 25% of all LDP tracking. The other locations held 5% or 10% of the LDP notifications. Officers will continue to review of the success of the LDP and have identified a new focus for 2016.



Due to the Peterborough Public Library being a public place, numerous persons suffering from mental health, drug and alcohol addiction would attend the library during the cold months to stay warm. Public intoxication, drug use, prostitution and indecent acts were being witnessed by staff. Over the years this has increased to the point where staff and public did not feel safe while at the library. Most of the occurrences had gone unreported to police.

In 2015 officers met with staff to educate, provide proactive ideas through environmental design (such as locking washrooms and asking for keys to be signed out for use) and conduct patrols and appropriate enforcement. Community agencies have been involved to assist such as Canadian Mental Health Association, Fourcast, John Howard Society, Gender Journeys and Homelessness Response Unit.

During the winter months of 2015 there was a significant reduction in the incidents reported and during the summer months the involved suspicious person's requirement for shelter no longer existed. The issues may return again during the winter months of 2016 however, staff have been provided with better education and feel more confident to deal with minor issues and are encouraged to call police when a situation warrants police intervention.

Another group of Area One members identified a known drug location on Reid Street. Calls for service analysis identified persons associated to drugs, violence, thefts and fraud. Between 2013 and 2014 there were 23 calls involving mischief, break and enter and assaults, suspicious persons and noise.

Neighbours were canvassed and the landlord was advised of issues with the occupants of the residence. Officers generated complaints of unhealthy environment to the City Planning Department and the landlord was ordered to clean up the property. Eventually the property was damaged so extensively the residence was deemed uninhabitable and eventually abandoned. As a result the landlord boarded up the property and made substantial improvements. Since the property was cleaned up and tenants removed the neighbours' quality of life has improved and the calls for service in 2015 at this address were reduced to 4.

Due to ongoing complaints of vagrants consuming alcoholic beverages and causing disturbances along the waterfront in the downtown core, Project Watershed was commenced. Officers collected information on many of the known persons involved. Through uniform patrols and plain clothes details to gather intelligence, officers had a zero tolerance approach and took enforcement action. Criminal charges were a priority for behavior that met the threshold and in the event a Provincial Offence occurred the offender would receive one Part 1 Provincial Offence Notice. Any subsequent offences resulted in a Part 3 Summons with a court appearance with the potential of a Provincial Probation Order being issued through the courts to discourage any similar behaviour. The project was a success through displacement and resulted in a reduction of calls and a sense of safety for the citizens who were lawfully enjoying the waterfront.

In October 2015 the City of Peterborough released a newly revised Public Nuisance By-Law which will be a welcome addition to help enforce disorderly behavior in the City of Peterborough particularly during times when licenced establishments are letting out at 2 a.m.

The new by-law has more specific offences related to causing a disturbance, fighting, loitering and obstructing emergency services workers. This by-law will be utilized a great deal in 2016.

Another group of Area One officers focused on compliance checks for court orders and executing outstanding warrants of arrest. Officers work in partnership with Probation and Parole, as well as, specialized policing units; Front Line, Active Crime, Drug Unit and Intelligence Unit. Members were able to comprise a list of known persons in area one who were on curfews, alcohol conditions, address notification compliance requirement and wanted on warrants. These checks were done both in uniform and plain clothes capacity. Between January 1, 2015 and December 1, 2015 there were 85 arrests in comparison to 64 arrests in 2014.

### ***2015 Criminal Statistics for Area One***

- 1,507 Criminal calls for service compared to 1,348 in 2014 – increase of 11.8%.
- Overall Clearance rate of 72.3% compared to 68.9% in 2014.
- 1 Homicide (Attempt Murder) – unchanged from 2014.
- 23 Robberies – increase of 64.3% from 14 in 2014.
- 63 Break and Enters – decrease of 10% from 70 in 2014.
- 12 Stolen Vehicles – increase of 50% from 8 in 2014.
- 405 Thefts – increase of 5.7% from 383 in 2014.
- 62 Frauds – increase of 55% from 40 in 2014.
- 9 Offensive Weapons – decrease of 25% from 12 in 2014.
- 133 Bail Violations – increase of 95.6% from 68 in 2014. (Team Focus)
- 102 Disturb the Peace – decrease of 17.7% from 124 in 2014.
- 11 Obstruct Police – decrease of 8.3% from 12 in 2014.
- 18 Impaired Operation of Motor Vehicle – increase of 20% from 15 in 2014.
- 37 Drug offences – increase of 54.2% from 24 in 2014. (Team Focus)
- 14 Sex Offences – decreased of 6.7% from 15 in 2014.
- 157 Assaults – increase of 1.3% from 155 in 2014.

### ***2015 Non Offences for Area One***

- 4,972 Non Offence calls – increase of 4.3% compared to 4,768 in 2014.
- 247 Domestic Disturbances – decrease of 12.7% from 283 in 2014.
- 241 Liquor Offences – decrease of 10.2% from 331 in 2014.
- 328 Noise Complaints – increase of 17.1% from 280 in 2014.
- 664 Suspicious Person/Vehicle – decrease of 15.2% from 783 in 2014.
- 230 Traffic Complaints – increase of 18.6% from 194 in 2014.
- 55 Calls Involving Youth – increase of 3.8% from 53 in 2014.
- 600 Unwanted Person Calls – increase of 15.8% from 518 in 2014.
- 80 Warrants – increase of 11.1% from 72 in 2014.

### *Team Two (Peterborough North End)*

In 2015, Team Two consisted of 13 Community Patrol Officers spread over the 4 platoons. Team Two members responded to a total of 7,663 calls for service in 2014, an increase of 5.6% when compared to the 7,253 in 2013. 2014 year-end statistics reveal that there were 1,243 criminal offences in Area Two in 2014, a decrease of 3.7% when compared to 1,291 in 2013.

#### *Noteworthy Projects by Team Two Members in 2015*

Each team member or group is required to submit at least one crime prevention/problem solving project report recognizing their efforts in 2014. The following is a summary of some of the problem solving efforts in 2014;

There are four residences in Area Two that provide housing to individuals with an Intellectual Disability. They typically generate a significant volume of calls. Each of the residences comes with its own unique set of concerns and challenges therefore it was decided to focus on the individuals rather than resolving the problems by way of a single solution. The goal for the General Manager of Supportive Housing who manages the various residences was to reinforce the ideas of respect for property, the rights of others living in the residence and community as well as overall accountability of the residents. These goals were later tailored toward each individual resident in each of the four homes. The officer met with staff and each of the resident's at all four homes and generated a plan which was unique to each. A decrease in calls for service was observed and the roles of police and the staff are now better defined when calls for service are received.

A citizen sent several emails to the City as well as police in regard to dogs off leash, illegal parking, and adults smoking in front of children in Centennial Park in the north end. An officer undertook to speak with other residents in the area to see if they had observed any of the above complaints. No one else had any complaints. The officer was able to provide information to the complainant in regards to the Parking Authority, and OSPCA (Society for the Prevention of Cruelty to Animals). The officer also provided several patrols in the area. The complainant was happy with the outcome.

Since 2012, numerous complaints had been received from the Bethune Street Neighborhood Association regarding ongoing noise issues at a Bethune Street address. The complaints generally revolved around the residence being used as a mechanics garage. The matter was addressed by an officer in 2014 however the problem arose again. An officer researched the issue and scheduled a meeting at the police station with all the affected residents along with the home owner involved in the complaint. An agreed upon protocol was established, which included the time of day at which vehicles could be worked on and not working on vehicles during holidays. The officer also agreed to check in with the Association from time to time and see if there were improvements. The officer received positive feedback from not only the association but also the resident involved in the complaint.

The Service responds to numerous repeat habitual missing people every day. Although the way of reporting these incidents has been examined in the past and streamlined to make the process more efficient, officers identified a lack of complete information that was being provided by

group homes. After numerous consultations with staff at these homes and a general review of the Police policy on missing people, a new form was generated and will be given to any institution that may have a reason to report a resident missing. This new process has made the reporting of habitual missing persons more effective and efficient.

A local resident who had come to police attention 249 times, between the years, 1988-2015, was the subject of a police intervention during 2015. Over the last number of years, this resident had been able to make improvements in his life, which led to a reduction in calls to police. In 2015 he began volunteering at a Murray Street organization. Unfortunately, he began to face harassment from other individuals at the organization and complained to police. An officer was assigned to investigate his complaints and become a liaison and point of contact for him. Several meetings between involved parties were held and he was provided strategies to use when facing harassment issues. Calls for service have since been reduced dramatically and this individual is able to enjoy a more productive and enjoyable quality of life.

In April 2015, the family of a resident of a local nursing home contacted police to report the theft of \$2,000 cash. Further investigation revealed that there had been a string of unreported thefts since March. Officers met with administration and compiled a list of the thefts. Suspect staff were identified and further meetings held. The number of suspect staff was narrowed to 1 and that person attended the station to be interviewed. Unfortunately, most of the evidence was circumstantial and the suspect would not admit guilt. Crime prevention strategies were discussed which included the installation of cameras, and since that time, there has only been one further reported theft call.

### ***2015 Criminal Statistics for Area Two***

- 1,170 Criminal calls for service compared to 1,243 in 2014 – decrease of 5.9%.
- Overall Clearance rate of 49.5% compared to 48.1% in 2014.
- 0 Homicide (Attempt Murder) – decrease from 1 in 2014.
- 12 Robberies – increase of 9.1% from 11 in 2014.
- 95 Break and Enters – increase of 4.4% from 91 in 2014.
- 11 Stolen Vehicles – decrease of 21.4% from 14 in 2014.
- 424 Thefts – decrease of 21.6% from 541 in 2014.
- 79 Frauds – increase of 25.4% from 63 in 2014.
- 7 Offensive Weapons – decrease of 30% from 10 in 2014.
- 70 Bail Violations – increase of 89.2% from 37 in 2014.
- 50 Disturb the Peace – increase of 19% from 42 in 2014.
- 3 Obstruct Police – decrease of 50% from 6 in 2014.
- 15 Impaired Operation of Motor Vehicle – decrease of 6.3% from 16 in 2014.
- 20 Drug offences – decrease of 4.8% from 21 in 2014.
- 34 Sex Offences – unchanged from 34 in 2014.
- 111 Assaults – decrease of 7.5% from 120 in 2014.

### ***2015 Non Offences for Area Two***

- 6,104 Non Offence calls – increase of 2.4% compared to 5,960 in 2014.
- 491 Domestic Disturbances – increase of 5.8% from 464 in 2014.
- 68 Liquor Offences – decrease of 2.9% from 70 in 2014.
- 251 Noise Complaints – decrease of 10% from 279 in 2014.
- 522 Suspicious person/vehicle – increase of 8.5% from 481 in 2014.
- 514 Traffic Complaints – increase of 6.6% from 482 in 2014.
- 119 Calls Involving Youth – increase of 7.2% from 111 in 2014.
- 287 Unwanted Person Calls – increase of 27.6% from 225 in 2014.
- 137 Warrants – increase of 20.2% from 114 in 2014.

### *Team Three (West end of City)*

In 2015, Area Three consisted of 10 Community Patrol Officers spread over the 4 platoons. Area Three covers significant residential areas and includes a large commercial retail/industrial sector concentrated around Lansdowne Street West and the Parkway. Significant institutions including Fleming College and Peterborough Regional Health Centre in addition to Public and High Schools are in the area. There were two team meetings held during the year to identify problems that could be worked on throughout the year.

#### *Noteworthy Projects by Team Three Members in 2015*

Each team member or group is required to submit at least one Crime Prevention/Problem Solving Project Report recognizing their efforts in 2014. The following is a summary of some of the problem solving efforts in 2014;

An Area Three officer has taken interest and continues to work with a west end group home. When a new client arrives she meets with them and forges a positive police relationship/experience. Expectations are explained to the clients and staff members. Most, if not all of the previous interactions with the police have been negative. In the past she has helped organize a “fun day” which consisted of a barbeque, scavenger hunt, road hockey and soccer. The youths were also presented prizes and recognition for their participation. Calls for service have declined substantially in the three years that the Constable has been conducting this. The officer has even gone so far as to provide the group home staff with her work cell phone number and requested that it be utilized at reasonable hours. As a result she is contacted and provides immediate advice and guidance. Many issues that in the past were unnecessary calls for service have been averted by these efforts.

An Area Three officer has been part of the Bolivar Street Neighbourhood Association for a number of years. The street formed an association several years ago as a result of ongoing issues with some of the rooming houses on Bolivar Street. A police representative was invited and has remained a presence ever since the formation of this association. In 2016 a new member will be identified and assigned as a liaison for the association to continue helping them maintain a peaceful and lawful enjoyment of their neighbourhood. The police connection and involvement with the Bolivar Street Neighbourhood Association has grown into a partnership which has greatly reduced calls for service and enhanced the relationship between the residents and the police.

An officer has been working with a Lansdowne Street West group home for the past 2 years. The project initially began as a result of multiple calls for service for false alarms. Through her work she has developed a rapport with the staff and “at risk” residents. Staff members are now at the point where they call this officer directly to obtain advice and guidance thereby reducing calls for service. This project is worthy of continuing in an effort to educate staff and residents as they arrive at the home or become the subject of calls for service.

Officers from Area Three continued with the “Good Neighbourhood Initiative” which focusses on problems identified in and around off campus housing as it related to Fleming College. In partnership with Fleming’s off campus housing coordinator, residence life and operations manager , public safety and parking manager, student life manager, members of Students Council, student government and our Auxiliary Unit, a canvass was completed. The scope of the canvass was Clancy Crescent, Parcels Crescent, Spillsbury Drive and Wilfred Drive. The initiatives were to: inform the community of the collaborative effort, encourage the community to call police and provide residents with a point of contact at Fleming College. Further, students were reminded that they are members of a community, to socialize responsibly and the consequences of disorderly behavior. The goal was to reduce complaints and create a zero tolerance attitude. In 2015 calls for service have been reduced by 42%. Many of the long-term residents indicated to the officers that since police began this initiative they have had fewer problems related directly to students. This project has seen great success and is worthy of continuing every year.

An Area Three officer investigated a hate bias incident at The Beth Israel synagogue on Weller Street approximately one month prior to religious celebrations. As a result, many members of the Jewish community were concerned for their safety and overall wellbeing during the celebrations which span over a 10 day period. The officer met with leaders of the congregation and provided crime prevention advice with regard to their personal safety and that of the synagogue. During the High Holy Days celebration she provided and arranged for an increased police presence. The results provided the Jewish Community attending the celebrations a feeling of safety and security to enjoy their celebrations. In turn they have expressed their gratitude toward the police for taking their incident seriously.

In the fall of 2015, a student residence was identified by neighbours on Cherryhill Road. As a result, e-mails were sent to the Ward Councillor who in turn requested assistance from our service. The complaint seemed to be a perceived lack of response and enforcement from the police. The Inspector of Operations contacted a variety of local agencies which included the parking authority, by-law officials, Peterborough Fire Service and housing authority to each do their part to try to resolve the complaint. An Area Three officer was assigned to monitor the address from a police perspective. As a result, he contacted the owner of the residence and made him aware of the ongoing issues, which included noise, nuisance, urinating on neighbours property, mischief, underage drinking, intoxicated persons possibly driving and the overall condition of the outside of the residence. A notice was placed in the occurrence book requesting a zero tolerance response to any calls at this address. All residents of the house were identified during a subsequent complaint and several Provincial Offence Notices were issued for noise and consumption violations. Officers met with the primary complainant for the neighbourhood and assured them that police take their complaints seriously and will continue to respond to their complaints. As a result of the coordinated response with all agencies there have been no further calls for service pertaining to this residence.

## ***Traffic Safety***

In 2015, Area Three had seven (7) of the “Top Ten” intersections in the city with regards to Motor Vehicle Collisions. Some of the intersections share a common border with Area Four and Area Two. These intersections will continue to be the focus of targeted enforcement efforts during 2016 in an effort to reduce collisions.

The intersections include:

- Lansdowne Street and Monaghan Road
- Clonsilla Avenue and Sherbrooke Street
- Fairbairn Street and Parkhill Road
- Clonsilla Avenue and The Parkway
- Clonsilla Avenue and Goodfellow Road
- Monaghan Road and Parkhill Road
- Lansdowne Street and The Parkway

## ***2015 Criminal Statistics for Area Three***

- 978 Criminal Calls For Service compared to 1,094 in 2014 – decrease of 10.6%.
- Overall clearance rate of 47% compared to 43.7% in 2014.
- 2 Homicide (Attempt Murder) – increase from 0 in 2014.
- 9 Robberies – increase of 200% from 3 in 2014.
- 107 Break and Enters – increase of 16.3% from 92 in 2014.
- 13 Stolen Vehicles – decrease of 27.8% from 18 in 2014.
- 398 Thefts – decrease of 19.8% from 496 in 2014.
- 53 Frauds – decrease of 32.1% from 78 in 2014.
- 2 Offensive Weapons – decrease of 66.7% from 6 in 2014.
- 39 Bail Violations – increase of 11.4% from 35 in 2014.
- 18 Disturb the Peace – decrease of 47.1% from 34 in 2014.
- 4 Obstruct Police – increase of 33.3% from 3 in 2014.
- 10 Impaired Operation of Motor Vehicle – decrease of 23.1% from 13 in 2014.
- 34 Drug Offences – increase of 36% from 25 in 2014.
- 29 Sex Offences – increase of 107.1% from 14 in 2014.
- 85 Assaults – decrease of 24.8% from 120 in 2014.

## ***2015 Non Offences for Area Three***

- 5,180 Non Offence calls – increase of 6.7% compared to 4,854 in 2014.
- 494 Domestic Disturbances – increase of 4.7% from 472 in 2014.
- 48 Liquor Offences – decrease of 4% from 50 in 2014.
- 315 Noise Complaints – decrease of 3.1% from 325 in 2014.
- 503 Suspicious Person/Vehicle – decrease of 4.4% from 526 in 2014.
- 476 Traffic Complaints – decrease of 4.6% from 455 in 2014.
- 121 Calls Involving Youth – increase of 12% from 108 in 2014.
- 192 Unwanted Person Calls – increase of 28% from 150 in 2014.
- 11 Warrants – decrease of 21.4% from 14 in 2014.



### *Team Four (South End and East City)*

In 2015, Area Four consisted of 11 Community Patrol Officers spread over the 4 platoons. Team Four held two team meetings in 2015 on February 23 and November 18. During the February meeting, Team Four members were encouraged to work together on team projects to provide effective community policing over all platoons. A range of topics were discussed to target specific and re-occurring problems in order to provide support and effective identification and analysis of problem areas.

Throughout the year the team members set objectives that all officers worked towards. These included:

- Lansdowne Street continues to have a high volume of traffic related accidents. Team Four members targeted the enforcement of distracted drivers (i.e.: cell phone use) on Lansdowne Street and red light infractions at major intersections (Lansdowne/Ashburnham and Lansdowne/Monaghan).
- Over the summer months, team members continued to monitor and conduct high visibility patrols in the area of the Vagos Club House at Park and Perry Streets. Any problems were forwarded to the Intelligence Unit.
- Foot patrol in East City Business District.

#### *Projects by Individual Team Four Members*

A total of six community projects were identified and problem solving developed by individual officers. Of the six projects, four of them were a result of specific problems identified by community members living in the Team Four area and two projects were a result of information sharing with the intelligence and drug unit. The following is a summary of some of the problem solving efforts in 2014:

As a result of several complaints in Area One regarding person(s) hanging out in and around the Holiday Inn, Millennium Park and the train bridge drinking, intoxicated, using drugs and profane language, a project was started by the Area One team in an attempt to have an impact on the issue so that members of the community could enjoy the area. Several charges were laid which included Provincial Offence Notices (i.e. Intoxicated in a public place) and criminal charges for cause disturbance. Unfortunately the criminal charges were not supported by the Crown Attorney and charges were dropped.

As a result of this enforcement, Area four saw a number of these chronic individuals move to the other side of the train bridge and into Area Four. Several letters to City Council and the Chief of Police were sent by residents of Edgewater Boulevard. Team four members compared statistics from 2014 to 2015 with twenty-three (23) nuisance incidents were reported in 2014 and twenty-nine (29) were reported in 2015 between January and October. The higher volume of calls occurred during the warmer weather.

The outcome of the Area One Project Watershed resulted in some dispersing of several individuals and it has been noted by team four that there was a noticeable increase in “public nuisance” calls in team four as perpetrators were literally crossing the river. While enforcement

is important, the “root cause” of the problem cannot be ignored. It is a socio-economic and addiction problem.

As of October 2015, City Council passed a new “public nuisance” by-law that can be utilized in 2016. Further, consultation with Peter Williams, Community Development Coordinator, may also be of assistance.

Team Four members identified a significant amount of time being spent by officers doing door canvasses for break and enter investigations with a number of these canvasses not being completed as residents were not home. Team Four members designed a “door hanger” that can be utilized by officers if they receive no answer during a canvas check. On one side of the door hanger the investigating officer’s details and incident number are outlined and the opposite side is “crime prevention” tips specific to break and enter. In order to be fiscally responsible, officers have elicited and were successful in getting funding from a community partner for the printing of the door hangers, specifically the Rotary Club of Peterborough. A final draft is being completed prior to printing.

Ongoing complaints of fishing at the locks have occurred for multiple years with this Service. Team Four members collected the proper information related to regulations surrounding fishing that was provided by the Ministry of Natural Resources to disseminate to officers. Higher foot patrol was conducted to check proper documentation and educate members fishing. Further, a conservation officer was involved in assisting officers and has now provided front line members with contact information so that police can refer complaints to them. The main point learned from the Conservation Authority is a reminder that these calls should immediately be referred to them as there are a number of things that need to be investigated such as type of fishing pole, bait being used etc. In lieu of contacting conservation officers for every issue our officers can continue to use the pamphlets to educate fishermen.

Ongoing complaints were received in a school zone regarding unsafe parking by parents causing a risk to the safety of children. Team four has been working with the Community Service Unit members to educate parents with information sheets and is in the early stages of petitioning the City for no stopping signs in areas that have been identified as having the most risk.

### ***2015 Criminal Statistics for Area Four***

- 1,057 Criminal calls for service compared to 1,125 in 2014 – decrease of 6%.
- Overall Clearance rate of 54.2% compared to 51.5% in 2014.
- 0 Homicide (Attempt Murder) – decrease from 3 in 2014.
- 12 Robberies – decrease of 33.3% from 18 in 2014.
- 123 Break and Enters – increase of 64% from 75 in 2014. (Residential 44 – 86)
- 16 Stolen Vehicles – decrease of 5.9% from 17 in 2014.
- 420 Thefts – decrease of 12.9% from 482 in 2014.
- 42 Frauds – decrease of 14.3% from 49 in 2014.
- 12 Offensive Weapons – increase of 71.4% from 7 in 2014.
- 42 Bail Violations – increase of 7.7% from 39 in 2014.
- 38 Disturb the Peace – decrease of 2.6% from 39 in 2014.

- 5 Obstruct Police – decrease of 16.7% from 6 in 2014.
- 19 Impaired Operation of Motor Vehicle – increase of 11.8% from 17 in 2014.
- 15 Drug offences – decrease of 31.8% from 22 in 2014.
- 24 Sex Offences – increase of 14.3% from 21 in 2014.
- 115 Assaults – decrease of 4.2% from 120 in 2014.

***2015 Non Offences for Area Four***

- 5,050 Non Offence calls – increase of 10.5% compared to 4,569 in 2014.
- 485 Domestic Disturbances – decrease of 4.7% from 509 in 2014.
- 82 Liquor Offences – increase of 9.3% from 75 in 2014.
- 336 Noise Complaints – increase of 39.4% from 241 in 2014.
- 595 Suspicious Person/Vehicle – increase of 9% from 546 in 2014.
- 382 Traffic Complaints – increase of 13% from 338 in 2014.
- 116 Calls Involving Youth – increase of 9.4% from 106 in 2014.
- 268 Unwanted Person Calls – increase of 28.2% from 209 in 2014.
- 35 Warrants – decrease of 5.4% from 37 in 2014.

### ***Team Five (Lakefield)***

Team Five is responsible for policing the Ward of Lakefield within Selwyn Township, and augments coverage in the City of Peterborough. It is serviced by 4 permanent officers, with several relief officers assisting when the regular officers are off on holidays or extended periods of leave. 2015 was the first year of policing the Ward of Lakefield under a contract agreement that commenced on January 1, 2015.

The Ward of Lakefield is a healthy and vibrant community with a mix of residential and small business properties situated in the heart of the Kawartha Lakes Region. Lakefield benefits from significant summertime tourism and is home to industrial employers Savage Arms and SGS Canada. These two businesses make economically significant contributions to the Selwyn (Lakefield) and Peterborough area.

#### ***The Goals of Community Policing:***

- Reducing preventable crime and reducing resident's perceptions about crime.
- Enhancing a sense of cooperation and responsibility between neighbours.
- Encouraging the reporting of crime or suspicious activity.
- Improving the level of security in the community.

Area Five members have enjoyed a respectful partnership with Selwyn Township staff and a strong police and community relationship. The Area Five members understand the importance of these relationships to ensure a safe and vibrant community. Frequent contacts at the Selwyn office for the Team Five members include, Robert Lamarre, Manager of Building and Planning, Austyn Reichelt, Building Inspector / By-law Enforcement Officer and Angela Chittick, Clerk. Team members met frequently with Selwyn Township staff to address problems and proactively identify future concerns. Selwyn Clerk Angela Chittick has been the most frequent contact and liaison on many of the problems in this area.

#### ***Noteworthy Projects by Team Three Members in 2015***

One officer identified the need to improve the relationship with the Lakefield Fair Committee and Peterborough Police Service in 2014. In 2015 he sat on the fair committee and made a positive contribution to the success of the fair this past summer. He also improved the police relationship with the fair committee. The identified problems of parking, noise, emergency vehicle access, vehicle and public safety were all addressed in a respectful and positive manner.

Another officer monitored the efforts of officers responding to a persistent neighbor dispute. This dispute resulted in 35 calls to police over a two year period. Numerous complaints were received by the Selwyn Township from citizens. The Area Five Coordinator and officers in partnership with the Selwyn Township invested significant time to resolve the dispute. In second half of 2015 the complaints were reduced to zero in the period from July to December 2015.

A Team Five officer worked with a resident of Lakefield in 2015 who had been involved in a significant number of calls to police resulting in 14 criminal incidents. The officer recognized the crimes were a consequence of the person's drug and alcohol addiction. This officer

established a rapport with the person and encouraged their effort to treat the addictions. This person has appreciated the support and referrals provided by police as it has resulted in a significant reduction in the frequency of the criminal activity and police contact with this person.

Traffic safety continues to be a concern for the residents of Lakefield particularly in the summer months. Team Five members conducted high visibility police enforcement to specifically address traffic complaints. Traffic enforcement is conducted by all the members of Team Five and is supported by the Traffic Management Unit throughout the year with a balance of education and targeted enforcement.

### ***Area Five (Lakefield) Criminal and Non Offence Statistics***

Total Criminal Code offences shows a decrease of 30.2% with 67 in 2015 compared to 96 in 2014. There is a 52.2% clearance rate on Criminal Code matters in 2015 compared to a 52.1% clearance rate in 2014. There were 121 Non-Offence calls for service in the Ward of Lakefield during the 4<sup>th</sup> quarter of 2015 compared to 120 Non-Offence calls in 2014. There were 523 Non-Offence calls in 2015 compared to 424 in 2014, an increase of 23.3%. Some of the most notable changes in both the Criminal and Non-Offence categories include the following:

- Break and Enters decreased by 69.2% from 13 to 4.
- Community Services increased by 92.3% from 26 to 50.
- Thefts decreased by 61.1% from 36 to 14.
- Mischiefs increased by 66.7% from 12 to 20.
- Drug offences have remained consistent at 2 for the past 3 years.
- Alarms have decreased by 65% from 20 to 7.
- Domestic/Family Disputes have decreased by 12.2% from 41 to 36.
- Traffic Complaints have increased by 46% from 63 to 92.
- Suspicious Persons/Vehicle calls have increased 63% from 27 to 44.

### *Team Six (Cavan Monaghan)*

October 1, 2015 was the start of a new policing contract arrangement which saw the Peterborough Police Service assume policing responsibilities in Cavan Monaghan Township. I'm pleased to report that the transition was relatively seamless and the initial feedback has been very positive from many of the citizens that our officers have come into contact with during the first three months of this new policing arrangement. There are currently 4 officers permanently assigned to Cavan Monaghan (Area Six) and they are supplemented by other frontline officers as well as Traffic, Canine and Community Services in order to provide a minimum of 36 hours of total dedicated service each day. During the first three months we undertook to get the majority of our frontline officers and 911/ Communications staff out to the Township for an orientation tour in order that they understand the geographical layout and to familiarize them with the area due to the fact that any officer could potentially be sent out to back-up at any given time.

During the fourth quarter of 2015, there were 12 traffic enforcement details conducted by officers in Cavan Monaghan. These details have resulted in a total of 110 Highway Traffic Act charges. Further, 2 individuals were charged with stunt driving for exceeding the speed limit by over 50 km/h resulting in an automatic suspension and 7 day impoundment of their vehicle. There were also 3 RIDE details conducted during December with a total of 320 vehicles checked. There were no impaired driving charges laid during any of the RIDE checks. Traffic enforcement will continue to be a priority throughout 2016 in addition to RIDE details and other targeted enforcement initiatives. Traffic enforcement details and regular patrol officers issued a total of 640 Provincial Offence Notices during the three month period.

### *Area Six (Cavan Monaghan) Criminal and Non Offence Statistics*

The fourth quarter statistics in 2015 for policing in the Township of Cavan Monaghan shows a total of 39 Criminal Code offences. There is a 20.5% clearance rate on matters in 2015. Unfortunately, in October and November there were 13 incidents of random mischief to mailboxes that remain unsolved and this affects the overall clearance rate. There were 257 Non-Offence calls for service in Cavan Monaghan during the fourth quarter of 2015. There were a total of 296 calls for service in the fourth quarter compared to 437 reported by the Ontario Provincial Police in 2014.

The following are some of the categories that make up the calls in Area Six:

- Alarms – 24
- Break and Enters – 5 compared to 12 reported in 2014 (66.6% decrease)
- Community Service - 20
- Domestic Disputes – 10
- Family Disputes – 8
- Mischief to Property – 14 compared to 5 in 2014 (180% increase) – Includes 13 damaged mailboxes
- Motor Vehicle Collisions – 28
- Thefts (Over & Under) – 8 compared to 18 in 2014 (decrease of 55.5%)
- Traffic Enforcement – 17
- Traffic Complaints - 46

## *Traffic Management Unit*

In 2015, the Traffic Management Unit (TMU) continued to concentrate on reducing the collision rate as well as reduce the number of persons injured due to collisions. The TMU participated in several traffic specific details in an attempt to make the roads safer for all who use them. Education and enforcement were the tools used to reach those objectives. According to a 2014 Allstate Canada Safe Driving Study, Peterborough ranked fourth as the safest community for collision rate in the country. This was a jump of four spots from its previous ranking.

The TMU has followed the successful programs and details as in previous years. Scheduled traffic enforcement details were increased slightly as well as traffic officers initiating their own details in problem areas, all in a further attempt to address problem areas through education and enforcement.

Traffic officers were each assigned to liaise with a patrol area. The purpose was to assist area officers in identifying areas of concern which would further increase road safety. The assigned officer attended the patrol area team meetings to share the information.

The 5 member TMU issued 2,926 Provincial Offence Notices in 2015 a decrease of 32.6% from the 4,342 issued in 2014. In 2013 the 7 member TMU issued to 5369 Provincial Offence Notices or 767 per member. In 2014, there were 12,436 Provincial Offence Notices issued Service wide and in 2015, there were 11,066 issued for a decrease of 11%.

The Traffic Management Unit (TMU) set goals and focused on reducing collisions, educating the public and enforcement. The goals and objectives were successfully reached by a variety of different road safety strategies and partners. The Traffic Management Unit initiated some training programs on their own as well as participating in other training sessions. Equipment was purchased to increase the Service's commitment to road safety.

The Traffic Management Unit continued the award winning Top 10 Program, focusing on the 10 intersections with the highest number of collisions. The program provided mixed results this year with some intersections actually increasing in numbers while others fell out of the Top 10. Total collisions at the Top 10 intersections decreased by 27 collisions compared to 2014. Lansdowne Street West and Monaghan Road continues to be the intersection with the highest number of collisions. Officers conducted 13 Top 10 intersection details which resulted in 258 Provincial Offence Notices being issued. In addition, the Traffic Management Unit partnered with their Road Safety Partners (Ministry of Transportation, Ministry of Environment and Ministry of Finance) and conducted several details throughout the year. These details are an essential part in preventing collisions and injuries as well as being proactive and positive in the community.

Members of the Traffic Management Unit prepared and facilitated a Level 2 Reconstruction course with the assistance of the OPP. This course was designed by members of the Traffic Management Unit who also assisted in instructing the course. Officers also prepared and participated in a Commercial Motor Vehicle course with the OPP. Both courses were coordinated through the Traffic Management Unit for all members of the police service and extended to other police services as well. Traffic Management Unit officers also completed

training provided by other agencies and, in particular, a Level 3 and Level 4 Reconstruction Course. The current compliment of fully trained Reconstruction Officers with in the traffic unit is 3 officers with the intention on training the remaining two officers.

In 2015 the Police Service purchased two Haenni heavy vehicle scales which have been used extensively in the enforcement of overweight vehicles which quite often result in unsafe vehicles being removed from our roadways. As well, a grant was written for and subsequently awarded for an Automated License Plate Reader system to be purchased and installed in a traffic vehicle. This system will identify possible suspended drivers, stolen vehicles, improperly plated vehicles, as well as assist with a host of other enforcement initiatives. The system will be operational in early 2016.

The Traffic Management Unit operated with one less traffic officer for the entire year and a second officer for a third of the year due to retirements. One officer was scheduled to be replaced for 2016. The total number of Provincial Offence Notices was down 1,774 over 2014 due largely to the retirements but also the requirement for traffic officers to supplement other units within the police service. Traffic officers non traffic related calls for service increased by 186 over 2014 indicating that traffic officers spent less time on traffic related matters in 2015 than in 2014.

### ***RIDE Program***

During 2015, 15 RIDE details were conducted with a total of 12,215 drivers being checked for sobriety. Eleven Roadside tests were administered with only 2 persons have been charged for impaired driving related offences during the 2015 RIDE details. The RIDE details utilized extra duty officers who were funded by an Ontario Government grant. RIDE details continued to utilize two officers in a mobile enforcement capacity where they focused on side streets, parking lots and parking garages at bar closing time.

### ***Overall Collision Statistics***

Statistics for 2015 show there were zero fatal motor vehicle collisions in Peterborough. There was 1 fatality in 2014, zero in 2013, 1 in 2012 and 1 in 2011.

The following are the collision statistics for 2015:

- Total collisions investigated increased 4.9% from 2,104 to 2,208
- Collisions over \$1,000 increased 8.4% from 1,047 to 1,135
- Collisions under \$1,000 decreased 2.4% from 735 to 717
- Collisions involving injuries increased 10.9% from 321 to 356
- Total persons injured increased 6.6% from 483 to 515
- Fatal collisions – decreased from 1 to 0
- Pedestrians injured decreased 7.1% from 56 to 52
- Motorcyclists injured remained unchanged at 7
- Motorcycle collisions decreased 10% from 10 to 9
- Bicyclists injured increased 11.8% from 34 to 38
- Total HTA charges decreased 16.1% from 6,004 to 5,039



### *Canine Unit*

The Canine Unit is comprised of Constable Tim Fish along with Police Service Dog (PSD) Wolfe and Constable Sam McCullum along with PSD Hal. Both Canine Teams have been made possible due to the generous support from Knights of Columbus, Ernest J Wolff, Council 798 (WOLFF) and Kinsmen Club of Peterborough (Hal). The Peterborough Police Canine Unit would like to thank both Service Clubs and Fred Cormier for their commitment to the community and the Police Service. Both Canine Teams supported all other units within the Service, made presentations to the public and have committed themselves to the Service and their respective partners. Both teams have accommodated shift changes on short notice.

In 2015, the Canine Unit responded to 1,258 non-canine related calls for service, 107 Canine calls for service and participated in 20 search warrants. The Canine Teams concluded the year with 49 successes or 48%. Additionally the Canine Teams performed 13 presentations, SOCO duties and assisted the Emergency Response Team with drug warrants and dynamic entries. Both Canine Teams maintained the health and welfare of their canine partners while balancing their requirements of being on call 24 hours a day, 7 days a week, and 365 days a year.

The Canine Unit has completed 453.5 training hours during both Canine re-certifications with the Niagara Regional Police Service and while training together. Both Canine Teams were required to recertify twice in 2015 in order to maintain a high level of proficiency.

Fred Cormier is a citizen who resides outside of the city limits in a township not policed by our Service. Fred and his family have taken it upon themselves to construct a canine obstacle course solely for the use of the Peterborough Police Service Canine Teams. No other individuals are permitted to use the course without the permission of our Canine Teams. The obstacle course includes cement pads which vehicles are placed upon, catwalks, high fences and any other possible obstacle that the Canine units may encounter. It is this type of community partnership that is the core of community policing and has greatly contributed to the success of the Canine Unit and the community it serves. The Peterborough Police Service and the Canine Unit wish to acknowledge the Cormier Family for their contribution to the Canine Unit.

	2015	2014	2013	2012	2011
Total Calls For Service	1,385	1,225	1,216	1,225	1,349
Canine Calls For Service	127	109	110	102	117
Presentations	13	23	27	27	14
Drug Searches	26	12	26	28	13
Building Searches	19	19	12	15	27
Tracks	30	29	27	34	40
Open Searches	2	13	7	9	10
Article Searches	7	11	11	3	10
Canine Successes	49	60	72	69	80
Training Hours	453.5	648	456	264	491

### *Emergency Response Team*

In 2015, the Emergency Response Team (ERT) members responded to 33 calls for service that have required the activation of off duty ERT members. This does not include the everyday calls for service, (i.e.: Canine back up for tracking of persons, elevated mental health calls, alarm calls and calls involving potential armed persons that are handled in uniform). ERT is currently forming a tracking system to record these calls requiring the response of immediate on duty officers in ERT.

During 2015, the Emergency Response Team has assisted in the execution of 10 high-risk Controlled Drugs and Substances Act (CDSA) warrants along with members of the Drug Unit. This is an increase from 5 in 2014.

The following is a summary of the dates of execution of the CDSA warrants by members of the Emergency Response Team:

- On February 10, 2015 members of ERT executed a search warrant at a Park Street residence.
- On February 12, 2015 members of ERT executed a search warrant at a Park Street residence.
- On June 19, 2015 members of ERT executed a search warrant at a Charlotte Street residence.
- On June 19, 2015 members of ERT executed a search warrant at a Brock Street residence.
- On August 26, 2015 members of ERT executed 3 search warrants at a Brock Street apartment building.
- On September 19, 2015 members of ERT executed a search warrant at a Stewart Street residence.
- On November 11, 2015 members of ERT executed a search warrant at a Townsend Street residence.
- On December 15, 2015 members of ERT executed a search warrant at a Clonsilla Avenue residence.

The noted CDSA warrants were based on the work of the ICAD Unit and met the criteria where the threat level to members was elevated based on intelligence gathered, previous violent history of subjects, their propensity to use weapons to protect their trade, and fortifications of the subjects address. As a result of the threat level, the use of the ERT was recommended to execute these warrants due to the unit's higher level of training and protective equipment.

***The Emergency Response Team conducted two operations in the city for the Provincial Weapons Enforcement Unit.***

The following are the dates of the executions of these incidents:

- On February 10, 2015 members of ERT executed a high risk vehicle assault for a firearms offences arrest.

- On February 10, 2015 members of ERT executed a Criminal Code search warrant for firearms at a Hilliard Street residence.

***In addition to the Provincial Weapons Enforcement Unit search warrants and arrests, ERT also executed the following 3 CDSA search warrants outside the city to assist other Police Services:***

- On April 21, 2015 the Emergency Response Team assisted Durham Regional Police and executed a CDSA warrant at a Brock Street residence in Whitby.
- On April 21, 2015 the Emergency Response Team assisted Durham Regional Police and executed a CDSA warrant at a Nonquon Road residence in Oshawa.
- On September 15, 2015 the Emergency Response Team assisted City of Kawartha Lakes Police and executed a CDSA search warrant at a Lindsay Street South residence in Lindsay. This matter is currently the subject of a Special Investigations Unit (SIU) investigation due to the fact that a male subject inside the residence suffered an injury that met the mandate of the SIU.

***The following are additional calls for service the Emergency Response Team assisted with during the year:***

1. On February 21, 2015 ERT executed a high risk arrest at a Park Street North residence for a male wanted on firearms related offences.
2. On March 26, 2015 ERT executed a high risk arrest at a Rubidge Street residence for a barricaded suicidal male wanted for domestic assault.
3. On 28 March, 2015 ERT members were involved in a lengthy standoff with a suicidal male armed with a firearm at the Wal-Mart parking lot on Chemong Road. Unfortunately, the male took his own life. This matter was subject of an SIU investigation which has concluded that all members involved acted professionally and with due regard for the care and safety of those around them including the deceased male.
4. On March 31, 2015 ERT was involved in a school lockdown incident regarding a possible active shooter threat at Crestwood Secondary School and James Strath Public School.
5. On April 1, 2015 ERT was involved in a school lockdown active shooter threat at Adam Scott Secondary School and Queen Mary Elementary School.
6. On April 3, 2015 ERT executed a high risk arrest of a male at a Lansdowne Street motel for domestic assault and possibly armed with rifle. This was done on behalf of City of Kawartha Lakes Police Service.
7. On April 20, 2015 ERT executed a Criminal Code search warrant at a McDonnell Street residence for firearms and other stolen property.
8. On April 26, 2015 ERT executed a Criminal Code search warrant at a Water Street apartment for firearms and arrested a male subject.
9. On May 6, 2015 ERT executed a Criminal Code search warrant at a Stewart Street residence for firearms and arrested a male subject.

10. On May 10, 2015 ERT members conducted a high risk arrest vehicle assault for a robbery/home invasion with weapons and arrested two males in the vehicle.
11. On August 7, 2015 ERT conducted a high risk arrest at a Brown Street apartment for a male wanted for robbery with firearm. The suspect was arrested without incident and was also wanted in Toronto for three other bank robberies.
12. On September 24, 2015 ERT conducted a high risk arrest of a male at a Brock Street apartment wanted for threats with firearms.
13. On October 3, 2015 ERT conducted a high risk arrest at a Water Street residence and arrested 2 males for robbery with firearm.
14. On October 16 2015 ERT conducted a high risk arrest at a Water Street apartment for a male wanted for threats with firearm.
15. On November 10, 2015 ERT conducted a high risk arrest of a male subject for the ICAD Unit for drugs.
16. On November 16, 2015 ERT conducted a high risk arrest of a male at a St. Lukes Avenue apartment wanted for several robberies including a bank.
17. On December 1, 2015 ERT conducted a high risk search warrant for a firearm at a Sherbooke Street residence.
18. On December 3, 2015 ERT executed a high risk search for firearm at a McDonnel Street residence.

### ***Training***

Members of the Emergency Response Team did not attend the annual Ontario Tactical Advisory Board (OTAB) Conference in 2015 as it was anticipated that the team would be expanding to 12 members from 10, and the money set aside for this conference would be used to equip the new members when selected.

Emergency Response Team members attended 14 scheduled training days in 2015.

Emergency Response Team members did not attend the annual OTAB competition this year in order to utilize the day to train 2 new members on entry techniques.

The joint scenario day which involves Incident Commanders, Negotiators, Emergency Response Team members and our contracted Hostage Rescue Team with Durham Regional Police Service (DRPS) took place on December 7, 2015 at Baxter Creek Golf and Country Club. Unfortunately, DRPS was not able to attend due to other commitments however this was an excellent training day for our members allowing them to work together in a real life scenario. This training is a mandated under Ministry standards and is required to be done yearly.

On October 1, 2015 the Peterborough Police Service assumed the policing responsibilities for the Township of Cavan Monaghan on a contract basis. The mix of urban and rural landscape of this

area could present some challenges for the Emergency Response Team if required to be deployed and this is being addressed with training at a site in Cavan Monaghan in 2016.

In 2014 the Ontario Provincial Police Emergency Response Team responded to 10 calls for service in this township. These calls consisted of 3 CDSA search warrants, 3 canine tracks, 2 missing person searches, the Crestwood Secondary School lock down, and a VIP protection detail when the Premier of Ontario visited the Peterborough Curling Club.

Our Emergency Response Team will now be responsible for these types of calls for service in Cavan Monaghan as a result of the contract. It is anticipated this will increase the workload of the Emergency Response Team.

In order to better assist the members of the Service and meet the anticipated needs and growing demands of the township the Emergency Response Team was expanded by 2 and now consists of 12 members. Two Sergeants and 10 Constables are now assigned to the Emergency Response Team on a part time basis. This now puts the Emergency Response Team at the same staffing level as similar sized services throughout the province.

***The following is a breakdown of the calls involving the Emergency Response Team in the previous 4 years:***

- 2011 - 21 Calls For Service, 8 of which were high-risk CDSA warrants.
- 2012 - 30 Calls For Service, 15 of which were high-risk CDSA warrants.
- 2013 - 30 Calls For Service, 13 of which were high-risk CDSA warrants.
- 2014 - 23 Calls For Service, 4 of which were high-risk CDSA warrants.

As indicated during the last four years, the Emergency Response Team has been responding to between 20-30 calls for service a year of which many involve the execution of high risk CDSA warrants for the Drug Unit.

In 2015 the Emergency Response Team spent a total of 1,800 hours training on a variety of topics including; dynamic entry, crowd control, vehicle assaults, ground search, fitness, cold weather shooting, high risk arrest and operational planning. This training is spread throughout 14 training days in the year and is in addition to all other duties and training requirements.

## *Crisis Negotiation*

Currently our Service has ten (10) trained Crisis Negotiators, two (2) hold the rank of Inspector, three (3), hold the rank of Staff Sergeant and five (5) hold the rank of Sergeant. We currently have three (3) Inspectors that are the primary Incident Commanders along with three (3) of the four Staff Sergeants that are also trained as Incident Commanders. To further enhance our ability to deal with persons in crisis, we have a total of 57 members trained in Crisis Intervention. This includes frontline officers, Special Constables and Communicators.

### *Calls for Service Involving Negotiators in 2015*

- On March 26, 2015 the Emergency Response Team along with Negotiators were involved in a lengthy incident with a suicidal male who was barricaded in a residence on Rubidge Street. The male was wanted on charges. During the negotiations, the male exited his apartment unit and attempted to gain entry to an adjacent unit. An Immediate Action Plan was deployed in order to prevent injury and escape during which the subject was arrested.
- On 28 March, 2015 Negotiators were involved in a lengthy standoff with a suicidal male armed with a firearm at the Walmart parking lot on Chemong Road. Unfortunately, the 57 year old male took his own life.
- On August 1, 2015 Negotiators were called to a situation at the Hunter Street Bridge in which a male was on the ledge about to jump. The male came off the bridge after almost two and a half hours and was taken to Peterborough Regional Health Centre under the Mental Health Act.
- On August 7, 2015 Negotiators were involved in a high-risk arrest at a Brown Street apartment for a male wanted for robbery with firearm. The suspect was arrested without incident and was also wanted in Toronto for 3 other bank robberies.
- On October 16, 2015 Negotiators were called to assist at a Water Street residence where two robbery suspects were refusing to surrender and the ERT had the house contained. The suspects were arrested without incident once negotiations commenced.
- On November 16, 2015 Negotiators assisted with a high-risk arrest of a male at a St. Lukes Avenue apartment. The suspect was wanted for several robberies including a bank. Subject was arrested without incident.
- On November 27, 2015 Negotiators successfully talked a suicidal male down from the upper deck of the Simcoe Street bus terminal.

### *Training*

Each Crisis Negotiator is responsible for keeping their skills development training logs up to date each year. On December 7, 2015 Incident Commanders, Emergency Response Team and Crisis Negotiators participated in a hostage scenario training at Baxter Creek Golf and Country Club. Crisis Negotiation is generally viewed as a very high risk, low frequency type situation requiring people who have the competence, confidence and compassion to deal with people who are in crisis.

### *Auxiliary Policing Unit*

The Service is very proud of its Auxiliary Policing Unit and appreciates all of the hours dedicated to public safety by each member of the Unit. Currently, the Auxiliary Unit has a compliment of thirty-one (31) members, with two (2) Staff Sergeants, three (3) Sergeants, and twenty-six (26) Constables.

**The volunteer hours for 2015 by members of the Auxiliary Unit total 3,805 hours.** This is slightly lower from the 2015 record of 4,682 hours for a number of reasons including some members who were away for medical and personal reasons.

Events and functions attended by Auxiliary Unit members in 2015:

- One-hundred and thirty-nine (139) ridealongs on patrol with uniformed officers
- Forty-four (44) Homeguard Inspections, including Safe and Sound for seniors program.
- Fifteen (15) installations of locks and motion lights for seniors living at home.
- Auxiliary Officers delivered/returned Command Post for 2 events including:
  - 1) Two (2) days for Wakefest at Del Crary Park with Command Post and patrol with officers in park.
  - 2) One (1) major crime scene investigation.

Auxiliary officers also participated in numerous charity events, parades and sporting events for traffic and pedestrian control. These events include:

- Cops For Cancer Events & Pedal For Hope Tour
- Cops N Bobbers Fishing Event
- Kops N Kids Program
- Walk N Roll Event At Fairhaven
- Lakefield Jamboree
- Dragon Boat Festival
- July 1<sup>st</sup> Parade
- Winter YMCA Half Marathon
- Huntington Society Awareness Walk
- Victoria Day Fireworks
- Fleming College Neighborhood Canvass
- Law Enforcement Torch Run For Special Olympics Events
- Assist Community Services Unit With Cram A Cruiser And Safety Patrol Picnic
- Remembrance Day Parades
- Baby Car Seat Clinic Training & Certification
- Assisted In Search For Missing Person X 2
- Walk A Mile In Her Shoes For YWCA Parade
- Knights Of Columbus Police Appreciation Night
- St. Patrick's Day Parade
- Head Of Trent
- Assist With In-Service Training, Use Of Force Training And Scenario Training With ERT

- PARN Pride Parade
- CIBC Run For The Cure
- Lock It Lose It Campaign At Lansdowne Place Mall For Christmas Season
- Security For Property Police Auction At Station
- Santa Claus Parade



## *Community Services Unit*

### EDUCATION, INCLUSION, OPPORTUNITY, FUNCTIONING FAMILY

#### *Staffing*

The Community Services Unit is made up of four officers and one civilian. One officer is assigned to the high schools, and three officers to the elementary schools in Peterborough, Lakefield and Cavan. In December 2014, the Unit saw the addition of the Community Development Coordinator. This person is responsible for the development, and coordination of strategic community engagement and partnership approaches to build and enhance relationships between the police service and community stakeholders. We are seeing the benefits of having this position as part of the Community Services Team in many ways specifically in relationship building with our community partners and having a finger on the provincial pulse of trends and cutting edge projects that benefit our community

#### *School Programming and Activities*

**VIP** – The Values, Influences and Peers program continues to be the primary focus for grade six students in the elementary schools. Materials for the program have been updated, and the program was made more interactive. Efforts are ongoing and include programming in the grade six, grade seven and grade eight. In late 2015 members introduced **KIDS** (Knowledge, Issues, Decisions, and Supports) – a new cutting edge program with up to date and current messaging that is being received very well.

**CBC** – The Challenges, Beliefs, and Change program is a peer-mentored classroom session on drug use and decision making delivered to grade eight classrooms. This program is delivered to the feeder schools for Adam Scott Collegiate and St Peter High School.

**Elmer the Safety Elephant** – Elmer visits every JK and SK classroom during the fall of the school year. The students are given information about bicycle, school bus and traffic safety. For most of the students, this is their first opportunity to interact with a police officer in a positive way. The co-op placement student, for the most part, performs the role of Elmer for the students.

**Presentations** – Officers have also tailored presentations to the schools for specific requests. This includes presentations for Community Helpers, Anti-bullying, internet and cell phone safety, healthy relationships, legal issues and drug awareness.

#### *Other School Activities*

**CAA Safety Patrol** – There are currently 14 schools that have implemented the school safety patrol program, engaging more than 350 students. This program is funded by both of the school boards and managed by the community services unit. In each school, a teacher acts as a direct supervisor for their students. Spot The Outstanding Patroller (STOP) Program, first introduced in 2012, has continued and gained momentum in its popularity. Safety patrol takes up a significant amount of the officer's time for events such as, pizza parties, skating parties, movie night, annual picnic and the captain's camp. The captain's camp was introduced in 2013 as a

week-long camp to train the upcoming captains. As the camp was a huge success it continued in 2015 and plans are being made for 2016. This year one of our officers was recognized by CAA for his outstanding Patroller program, and presented with the CAA's School Safety Patrol Program Achievement Award.

**Lockdowns** – School lockdowns have continued as required. Community Services officers conducted 74 lockdowns in elementary and secondary schools. Officers continue to work with schools to ensure that the Ministry of Community Safety and Correctional Service guidelines are met. Each Community Service officer is responsible for performing 2 lockdowns in each of their schools yearly.

**Threat Assessments** – All officers in Community Services have received the Level two training in the Community Threat Assessment Protocol. The amount of threat assessments that officers have participated in has increased over the past year. Officers are seeing an increase in the number of Level two assessments. This is a great time commitment for the responding officers.

**School Barbecue's and Orientations** – Officers attended the school open houses to meet parents and staff. This opportunity also allows officers to speak with parents and students in a positive manner and build relationships with students as opposed to strictly enforcement.

**Terry Fox Run** – All officers participated in this event to ensure student safety at road crossings and while congregating at Armour Hill.

**Calls for Service** – Officers attempt to deal with the majority of calls for service at the schools they serve. The high school officer spends a good part of their time assisting students and providing support that may otherwise require a front line officer. Calls for service are not always recorded in the same manner for the purpose of keeping the students name out of the police database. Officers use a restorative justice process to assist in resolving problems. The John Howard Society continues to be a great resource in providing programming that is not within structure of the Youth Criminal Justice Act. Officers have assisted uniform patrol on various occasions when shift strength is low. Also, Community Services officers continue to supplement Court Services when requested.

## *Events*

### **Drug Awareness Week**

In 2015, the theme was “Families Talk”, encouraging the conversation about alcohol and other drugs. Community Services officers used social media to emphasize the concept of:

- 1) Start early – start talking before kids reach adolescence
- 2) Be open – negotiate limits, family rules and consequences
- 3) Learn from mistakes – it's a great chance to learn
- 4) Set an example – be responsible about your own use
- 5) Provide a safety net – your kids depend on you
- 5) Stay informed – you and your teen can learn together.

## **Police Week**

The theme for police week was "Policing is." Police joined forces with their community partners to put on Bike Rodeos at various schools in the city. The goal was to teach the importance of bike safety and rules of the road to our children. A powerful social media project had photos of officers and community partners holding white boards with the phrase "Policing is – and they would finish the catch phrase with "collaboration" or "bike patrol" etc. The "Chief for a Day" ceremony was held at St Paul's Peterborough where one local youngster was chosen to spend a day as the Chief of Police. Finally, the 37th Annual Police Appreciation Night was held at the Knights of Columbus Bishop Doyle Hall; a tribute to the men and women of our local Police Service.

## **Family Week**

Family week has been steadily increasing in popularity. Family Week events were advertised in school newsletters and the local radio stations. Families were encouraged to spend time together and put their televisions and computer screens down. A family skate night was held at the Kinsmen Centre with a free pizza dinner, prizes and face painting all free of charge. Sobeyes offered a reduced price on a family meal to partner with police in encouraging families to spend quality time together. Officers also attended a Sunday afternoon skate at the Millbrook arena where they introduced themselves to the community in a fun and relaxed environment.

## **Crime Prevention Week**

The theme of Crime Prevention Week was, "Crime prevention through community development." During this annual event officers attended various locations around the City, speaking to community members and providing tips on promoting personal safety. Topics discussed include protection from fraud, cybercrime and elder abuse. Auxiliary Officers attended the malls and spread the message of "Lock It or Lose It". Officers were in our schools speaking to elementary and high school students about protecting their personal safety.

**Cop Shop** – Members of the Community Services Unit act as a liaison between the schools and the police. Community Services provides support through the LINK program, and attends the event to assist.

**Pride Parade** – Officers participated in the parade for the third year.

**Cram A Cruiser** – Officers set up cruisers at local grocery stores throughout the city and village of Lakefield. Community members graciously purchased bags of groceries in the store and were able to place their bag in the cruiser. There was 19,000 pounds of food totaling approximately \$50,000 worth which was donated by our community. All donated food is given to Kawartha Food Share and Lakefield Food Bank.

## ***Presentations and Tours***

Community Services officers are expected to develop and deliver a variety of presentations on all topics to the community. Topics have included, bomb threats, elder abuse, fraud, sexting, anti-bullying, traffic safety, career development and internet problems. Station tours are also done on request. Community Services has to rely on the assistance of the front line officers for stations tours and requests that are not within their normal working hours. Materials and resources are left for officers completing the request by officers in Community Services.

## ***Community Services Development Coordinator***

Throughout 2015 this non-sworn member worked closely with a number of community partners and stakeholders concerned with gender-based violence and sexual violence against women and girls. In particular, supporting “The Lessons From Behind the Door Project” with the Kawartha Sexual Assault Centre. As part of this project Peterborough Police Service co-hosted 2 workshops; ‘Turning on the Lights: The Science behind Sexual Violence and Harassment Statistics on Campus and in the Community’ in May, and “Words Matter: The Story Behind Gender Based Violence in our Community” in October.

Further, this member chaired the Week Without Violence Committee through the planning, organizing and implementing the acknowledgement of Week Without Violence. Last year we tapped into youth and technology hosting a one minute video contest on healthy relationships. This contest aimed at 12 to 19 year olds culminated in a festival celebration in November co-hosted by Chief Rodd where the three winning videos were screened and youth were awarded with prizes and certificates.

In April a Proceeds of Crime Front Line Policing grant in partnership with the John Howard Society Peterborough and Peterborough Housing Corporation was submitted. The grant was successful and awarded in August, allowing the launch of the pilot project ‘Community Mediation Peterborough’ in September. Since then a project coordinator was hired and trained 14 volunteers and 7 support staff to the provincial community mediation standard and successfully mediate of our first neighbor dispute just before Christmas.

In preparation for attending the International Tamarack Conference: Neighbors, Policies and Programs in June, an organized effort ensured that 14 people from Peterborough could attend at a reduced group rate. This collaborative of 14 people also worked to organize a Knowledge Transfer Day to share with our sponsoring agencies and the community at large what was learned. Much collaboration has grown out of this conference including the Peterborough Partners for Wellness and Tamarack asset-mapping neighborhood project.

Working to enhance existing partnerships with youth serving agencies including both school boards included a review of the existing Values Influences and Peers (VIP) program and its replacement with Knowledge Issues Decisions Supports (KIDS) program. This included a day

long forum hosted at the Peterborough Police station with 25 participants from 12 partner agencies in September.

As part of the ongoing work with the Canadian Mental Health Association (CMHA), the Peterborough Police Service co-hosted “Puzzled: Putting The Pieces Together of Men’s Mental Health” at Fleming College in November.

Peterborough Police Service remained active participants on the Peterborough Homelessness Support Services Coordinating Committee resulting in Peterborough Police Service joining the Homelessness Coordinated Response Team.

Work through 2015 researching Risk Driven Situation Tables and facilitating partner consultations saw the launch of the Kick Start Team in November. This group will move broader community consultations forward in 2016 as we determine the need and capacity for a Situation Table in the County and City of Peterborough.

### *Media Relations & Communications Coordinator*

Communicating with the public we serve and with our media partners is crucial to our Service remaining accountable, transparent, approachable and responsive.

The Media Relations and Communications Coordinator is responsible for providing the media and the public with accurate and timely information while complying with all applicable legislation relating to Young Offenders and the Freedom of Information and Protection of Privacy Act.

The duties of the Media Relations and Communications Coordinator include: issuing daily and special media releases, coordinating and conducting media interviews, organizing media conferences, managing and updating the Service's website and ensuring it complies with the Ontarians with Disabilities Act, the electronic sign, and social media accounts, designing and laying out the Service's documents including its Annual Report and working with Units within the Service, such as Community Services and Traffic, to deliver proactive and crime prevention safety messages on a variety of platforms to the public.

The Media Relations Coordinator is also responsible for ensuring continuity and consistency in the Service's branding and messaging and in 2015 was responsible for organizing a Service photo day and rebranding of its banners.

In 2015 more than 330 media releases and special media releases were issued and more than 150 interviews were coordinated and conducted with our partners at CHEX television.

During 2015 the Media Relations and Communications Coordinator played a large role in coordinating media conferences that garnered local, national and international media attention.

The Media Coordinator also played a large role in organizing the 2015 Knights of Columbus Police Appreciation Night that honours police officers and civilians, a positive event that helps raise the profile of the Service.

Social media remains an important tool for our Service to reach and connect with members of our community and people that may never otherwise have any police interaction. Social media is important both for community engagement along with crime prevention, traffic safety messages, helping with investigations, missing persons, education, promoting special events, sharing good news stories and responding to questions and providing and receiving feedback.

Our Social Media accounts have grown exponentially since their inception in 2013. In 2012 our Service started with 2,481 Twitter followers. To date, our Service now has 9,975 followers. Facebook has also grown, starting with 987 "likes" in 2012 to 4,050 "likes" to date and we currently have 3,141 subscribers to our MyBeat text alert notification system. When a MyBeat alert is sent out it is automatically uploaded to all of our social media accounts. This means with one message we are reaching 17,166 people in a matter of seconds.

In 2015 we continued a number of successful and important media partnerships including the CHEX Daily segment called, “Cop Talk” and Cogeco’s soft interview-style show called “Answering the Call with the Chief.”

In late 2015 we began a new and exciting partnership with local media personality Michelle Ferreri and Birchbark Media. The show, called MF on Patrol, features one of our officers on location with Michelle discussing an important issue related to tweens, teens and parenting. While the lighthearted show features a puppet named Gary, the topics are serious and delve into important messaging such as internet safety, safety in public spaces, bullying versus harassment and responsible drinking.

In 2015 the Peterborough Police Service hosted the Ontario Association of Chiefs of Police Ontario Media Relations Officers Network Meeting. The Media Relations and Communications Coordinator was responsible for organizing this provincial conference that brought together approximately 25 Media Officers from police services across Ontario including Peel, York Region, Ottawa, Halton, South Simcoe, OPP, Durham, and Windsor. The keynote speakers, Lisa Smith from the Kawartha Sexual Assault Centre and Anya Gwynne from PARN – Your Community AIDS Resource Network, presented and led a discussion on, “Words Matter – Gender Based Violence in the Media.”

Also during the fall, the Media Relations and Communications Coordinator was on the planning committee for a media workshop entitled, “Words Matter – Gender Based Violence in the Media” co-hosted with the Kawartha Sexual Assault Centre and the YWCA. During the workshop the Media Coordinator was on the panel discussing the Service’s best practices in media relations and gender-based violence.

There was much positive news shared by the Media Relations Office with our community in 2015 including our Service receiving the OPP Accolade Award for excellence in an investigation, receiving the CAA SCO School Safety Patrol Program Achievement Award and beginning a new policing partnership with the Township of Cavan Monaghan.



## *Training Unit*

Peterborough Police Service's training is logistically complex and growing very quickly. In 2015 we experienced a significant increase in the need and cost of training. The Training Unit's goal is ensuring our members have the necessary training to safely and effectively perform their duties. Police services are mandated to meet legislative standards through the Police Services Act, Adequacy and Effectiveness Regulation, and Ministry standards and guidelines. Training decisions are made with the intent to meet the required standards, ensure the safety of members and the community with the goal to continue improving service to the community. Our commitment to provide quality and cost efficient training drove our continued investment in e-learning as a training method.

E-learning in 2015 included eight (8) mandatory Training Courses. The eight courses included training in Customer Service, Critical Incident Response, Characteristics of an Armed Person, Domestic Violence, First on Scene to a Homicide, Note Taking, Report Writing, and Aftermath of Police Suicides. In addition to the 8 hours of online training, officers complete three 8 hour in-class days for each of the four platoons which include a day in Use of Force and a day in firearms re-qualification. The total mandated training time is 40 hours per officer on the officer's day off thus not interfering with their regular shift duties. Special Constables and Auxiliary members also qualify annually in Use of Force.

***Total time investment – In-service Training: 5,560 hours (139 officers)***

A number of specialty designations require annual re-certification including:

- CEW (Taser) – 156 hours (39 officers)
- Shotgun – 360 hours (36 officers)
- Intoxilyzer Technician – 42 hours (14 officers)
- Use of Force (Auxiliary) - 116 hours (29 members)
- Use of Force SPC – 56 hours (14 members)

**Total time investment – in house re certifications/refreshers: 730 hours**

In house training was provided for several courses including:

- Use of Force New Special Constable Training – 1 SPC (12 hours)
- Surveillance Course – 8 officers (320 hours)
- General Investigation Techniques – 13 officers (520 hours)
- CEW – New User Course Expansion – 120 hours (10 officers)
- Frontline Supervisor Course (note: online) – 4 officers (120 hours)
- Search Warrant Writing 17 officers (680 hours)
- Level 2 Reconstruction – 4 officers (160 hours)
- Commercial Motor Vehicle training 5 officers ( 150 hours)
- C8 Rifle New User program 10 officers (160 hours)

**Total time investment in house training: 2,248 hours**



**Note – does not include ERT training – reported separately**

**TOTAL TIME INVESTMENT IN-HOUSE TRAINING: 8,526 HOURS (7805 previous year)**

We continue to collaborate with other Services, organizations and community partners to maximize resources, share training opportunities, and provide opportunity for smaller organizations. The cost savings of hosting these courses with our in house subject matter experts is a significant cost savings.

**Training Obtained through External Service Providers (excluding one and two day conferences and seminars)**

- Armourer Course – 2 officers (20 hours)
- Auditing in a Law Enforcement Organization – 1 officer (40 hours)
- Basic Constable Training – 2 officers (960 hours)
- Biker Enforcement course 1 officer (40 hours)
- Crash Data Retriever Operator and Analysis Course – 1 officer (40 hours)
- CEW Instructor Master Trainer – 1 officer (40 hours)
- General Investigation for Trainers – 1 officer (20 hours)
- Incident Commander Course – 1 officer (40 hours)
- Initial Critical Incident Response – 2 officers (80 hours)
- Intoxilyzer 8000C Field Coordinator Training – 1 officer (20 hours)
- Level 3 Traffic Course – 1 officer (80 hours)
- Level 4 Accident Reconstruction - 1 officer (80 hours)
- OACP Constable Selection System – 1 officer (40 hours)
- Patrol Carbine Instructor Course – 1 officer (40 hours)
- RTMR – Trainer Course – 3 officers 2 SPC (200 hours)
- Search Warrant Train the Trainer – 1 officer (40 hours)
- Threat Management 1 officer (24 hours)
- VTRA 2 officers (32 hours)
- Undercover Operator Course – 2 officers (80 hours)
- CISO Advanced UC Techniques – 1 officer (80 hours)
- CISO UCO Handler Course – 1 officer (40 hours)
- Drug Investigation – 1 officer (80 hours)
- Elder Abuse – 1 officer (24 hours)
- Facilitated Adult Police Learning – 1 officer (80 hours)
- Fire Scene Investigation – 1 officer (40 hours)
- Forensic Identification – 1 officer (40 hours)
- Fraud Investigation – 1 officer (80 hours)

- GIT – 4 officers (320 hours)
- Homicide Investigation – 3 officers (120 hours)
- ICE- 1 officer (40 hours)
- Investigating Offences Against Children – 3 officers (240 hours)
- Investigative Interviewing Techniques – 4 officers (160 hours)
- Managing Part VI Investigations – 1 officer (40 hours)
- Mobile Surveillance Trainer Course – 1 officer (120 hours)
- Ontario Major Case Management – 4 officers (320 hours)
- Ontario Provincial Strategy 3 officers (72)
- Open Source Intelligence Techniques – 1 officer (30 hours)
- OSOR Course – 1 officer (40 hours)
- OSOR Registrar and Investigative Training – 1 officer (40 hours)
- Scenes of Crime Trainer – 1 officer (40 hours)
- Search Warrant Course – 3 officers (240 hours)
- Serial Number Restoration Course – 1 officer (30 hours)
- Sexual Assault Investigation – 1 officer (72 hours)
- Canine Recertification – 2 officers/dogs (352 hours)
- Team Building – 2 officers (30 hours)
- Advance Wire Tap – 3 officers (24 hours)

**Total time investment (excluding one and two day conferences and seminars): 4, 710 hours.**

**Total training hours: 12,223 hours**

70% of training was provided in house. This is an increase of 10% of the previous year. The Service continues to provide quality training in the most cost efficient manner to its members.

The demands of advanced investigations, combined with a high percentage of members with lower levels of experience and tenure require a heavy training load to build the necessary knowledge, skills and abilities required for effective, professional performance.

## 911/Communications

### 911/Communications

The Communications Unit is staffed with a 911/Communications Manager, 4 Communications Shift Supervisors and 12 Communicators, and is aligned to coincide with the four platoon system. This Unit is responsible for the 24/7/365 operation of the Communications Centre in keeping with the supervisory and operational responsibilities mandated by the legislation contained in the Ontario Police Service's Act as well as the 9-1-1 Operational Policy. The Centre receives all 911 Emergency calls for the City of Peterborough, the Ward of Lakefield and Cavan Monaghan Township, processes all police emergency and administrative calls for service, provides radio dispatch communications for officers on patrol, operates and does research on various computer databases, and monitors the internal and external security monitoring system for Headquarters.

### 911 Operations

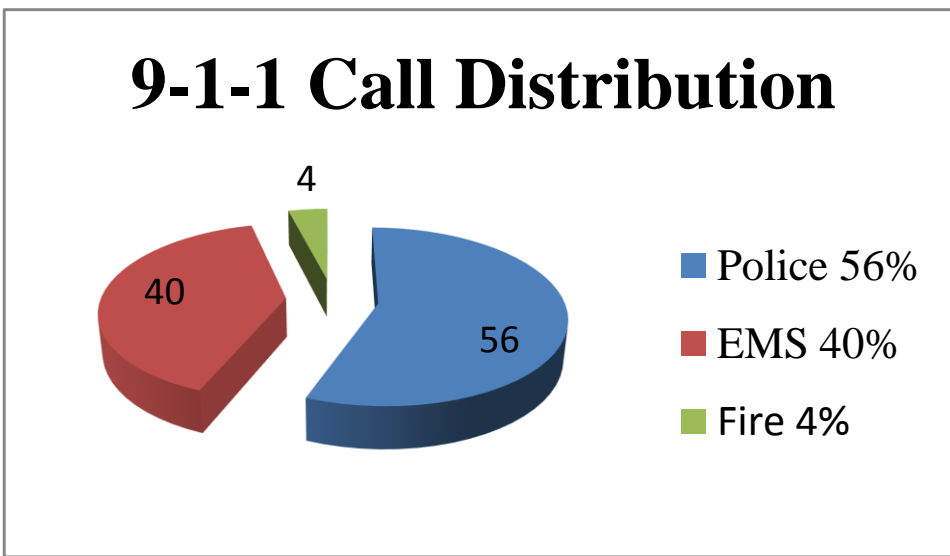
The Emergency Communications/9-1-1 Centre received 47,706 **911** calls in 2015.

### Historical 911 Statistical Comparisons

**911** call statistics show a 32% increase from the previous year.

	2015	2014	2013	2012	2011
Peterborough Police	47,706	36,168	36,010	37,005	37,939

Further "snapshot" analysis of **9-1-1** data revealed primary calls were distributed as follows:



### ***911 Silent Calls***

Silent calls are those **911** calls where the caller does not or is unable to communicate with dispatch staff. These calls are treated as Priority Level #1 (Immediate Response). In accordance with policy, two (2) officers must be sent, as they are responding to an unknown situation. Almost ten (10%) of these calls are Domestic/Assault related and require immediate police response. In 2015 our Service responded to 203 of these calls, a decrease of 9% over 2014.

	<b>2015</b>	<b>2014</b>	<b>2013</b>	<b>2012</b>	<b>2011</b>
911 Silent Calls	203	222	267	327	299

**\*These figures include calls officers responded to, but do not include calls handled exclusively by Communications Staff.**

### *Chaplain*

In 2015 Reverend Vollmer stepped down from the Executive of the National Police Chaplains Association in order to focus on the Chaplains Annual Training Seminar held at the Holiday Inn, Peterborough, in October 2015. There were 30 attendees from across Canada and the United States who were impressed by the Service's recognition and support of Chaplaincy. Presenters included Chief Murray Rodd, Inspector Dan Smith, Inspector Larry Charmley, Peter Williams, Sergeant Sean Quinlan, Constable Keith Calderwood and Meagan LaPlante of the Peterborough Drug Strategy. The Emergency Response Team also provided a presentation regarding the events of the Lindsay shooting and it was particularly poignant for attendees.

Reverend Vollmer participated in a number of ride-alongs in 2015 and also maintained a close relationship with members by visiting the station throughout the year.

After completing a "Road to Mental Readiness" course, Reverend Vollmer was able to provide training to members of the Service. This course is based on Canadian content and, if maintained, will have a large, positive impact on all members.

## Traffic Statistics

### PETERBOROUGH POLICE SERVICE

Month: December  
2015

#### Traffic Statistics

Occurrences	Actual Occurrences This Month				Actual Occurrences Year To Date			
	2013	2014	2015	% +/-	2013	2014	2015	% +/-
<b>Total Collisions Investigated</b>	221	170	221	30.0	2007	2104	2208	4.9
<b>Collisions Over \$1000</b>	124	90	112	24.4	979	1047	1135	8.4
<b>Collisions Under \$1000</b>	65	60	71	18.3	668	735	717	-2.4
<b>Collisions Involving Injuries</b>	32	20	38	90.0	360	321	356	10.9
<b>Total Persons Injured</b>	48	28	54	92.9	528	483	515	6.6
<b>Fatal Collisions</b>	0	0	0	#DIV/0!	0	1	0	-100.0
<b>Pedestrians Injured</b>	0	5	3	-40.0	39	56	52	-7.1
<b>Bicyclists Injured</b>	0	1	3	200.0	26	34	38	11.8
<b>Motorcyclists Injured</b>	0	0	0	#DIV/0!	10	7	7	0.0
<b>Collisions Involving Motorcycles</b>	0	0	0	#DIV/0!	12	10	9	-10.0
<b>Highway Traffic Act Charges</b>	428	310	400	29.0	6041	6004	5039	-16.1
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## Non Offence Statistics

Peterborough Police Service						Month: December, 2015 For Zones: Overall				
<b>Non Offence Statistics</b>										
Non Offence	Non-offences Monthly					Non-offences Year to Date				
	SEP 2015	OCT 2015	NOV 2015	DEC 2015	%+/-	2012	2013	2014	2015	%+/-
Abandoned Vehicles	1	0	0	0	***	5	8	10	3	<b>-70.0</b>
Alarms	60	62	59	64	<b>8.5</b>	770	659	647	694	<b>7.3</b>
False Alarm Cancelled	37	28	32	40	<b>25.0</b>	271	221	202	341	<b>68.8</b>
Animal	26	4	18	4	<b>-77.8</b>	109	85	58	170	<b>193.1</b>
Community Services	126	171	123	135	<b>9.8</b>	599	667	859	1344	<b>56.5</b>
Dangerous Condition	2	4	5	3	<b>-40.0</b>	86	75	44	49	<b>11.4</b>
DNA	20	30	34	34	<b>0.0</b>	285	333	260	308	<b>18.5</b>
Domestic/Family Disturbance	127	132	145	171	<b>17.9</b>	2015	1872	1770	1771	<b>0.1</b>
Escorts	34	21	53	48	<b>-9.4</b>	216	212	263	357	<b>35.7</b>
Fire/Fire Alarms	2	0	2	1	<b>-50.0</b>	18	13	10	11	<b>10.0</b>
Insecure Property	2	6	2	5	<b>150.0</b>	66	54	38	55	<b>44.7</b>
Landlord/Tenant	18	20	10	20	<b>100.0</b>	307	229	254	227	<b>-10.6</b>
Liquor Acts	35	34	20	27	<b>35.0</b>	753	542	511	443	<b>-13.3</b>
Lost and Found Property	88	95	124	77	<b>-37.9</b>	1477	1519	1459	1038	<b>-28.9</b>
Missing Persons	1	0	0	0	***	2	1	2	1	<b>-50.0</b>
Missing Persons Located	30	27	26	23	<b>-11.5</b>	433	482	351	341	<b>-2.8</b>
Municipal By-law	6	4	4	2	<b>-50.0</b>	178	164	88	53	<b>-39.8</b>
Neighbour Dispute	56	61	46	31	<b>-32.6</b>	584	583	602	607	<b>0.8</b>
Noise Complaints	170	105	74	76	<b>2.7</b>	1498	1319	1145	1260	<b>10.0</b>
Non-Traffic Accident	0	1	1	0	***	4	9	6	10	<b>66.7</b>
Police Assistance	199	189	160	177	<b>10.6</b>	2257	2205	2028	2179	<b>7.4</b>
Police Information	84	69	102	55	<b>-46.1</b>	486	559	720	870	<b>20.8</b>
Prevent Breach of Peace	30	31	23	24	<b>4.3</b>	349	325	350	315	<b>-10.0</b>
Property Damage	4	3	1	2	<b>100.0</b>	8	17	28	31	<b>10.7</b>
Provincial Statutes (M.H.A.)	41	33	49	24	<b>-51.0</b>	576	488	434	435	<b>0.2</b>
Sex Offender Registry	15	15	18	21	<b>16.7</b>	193	232	240	218	<b>-9.2</b>
Strikes	0	0	0	0	***	1	5	0	1	***
Sudden Deaths	10	12	14	6	<b>-57.1</b>	83	102	98	102	<b>4.1</b>
Suspicious Persons/Vehicle	223	188	196	164	<b>-16.3</b>	2633	2327	2368	2343	<b>-1.1</b>
Telephone Calls	24	39	35	23	<b>-34.3</b>	578	494	463	421	<b>-9.1</b>
Towed Vehicles	16	19	26	14	<b>-46.2</b>	248	345	263	323	<b>22.8</b>

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Non Offence	Non-offences Monthly					Non-offences Year to Date				
	SEP 2015	OCT 2015	NOV 2015	DEC 2015	%+/-	2012	2013	2014	2015	%+/-
Traffic Complaints	157	179	180	149	<b>-17.2</b>	1467	1556	1544	1780	<b>15.3</b>
Traffic Control	4	3	12	11	<b>-8.3</b>	98	90	89	84	<b>-5.6</b>
Calls Involving Youths	37	49	34	23	<b>-32.4</b>	373	290	392	442	<b>12.8</b>
Unwanted Persons	111	72	90	85	<b>-5.6</b>	1004	874	1111	1362	<b>22.6</b>
Vehicles Recovered	0	1	1	1	<b>0.0</b>	10	13	12	8	<b>-33.3</b>
VICLAS	10	15	14	10	<b>-28.6</b>	126	135	114	128	<b>12.3</b>
Warrants	21	20	30	25	<b>-16.7</b>	270	245	251	294	<b>17.1</b>
Other Provincial Statutes	14	4	5	4	<b>-20.0</b>	120	104	80	95	<b>18.8</b>
Other	177	167	157	175	<b>11.5</b>	1201	1404	1719	1949	<b>13.4</b>
CALLS CAN'D / LACK OF MA	48	34	51	33	<b>-35.3</b>	300	313	354	369	<b>4.2</b>
<b>TOTAL NON-OFFENCES</b>	<b>2066</b>	<b>1947</b>	<b>1976</b>	<b>1787</b>	<b>-9.6</b>	<b>22057</b>	<b>21110</b>	<b>21237</b>	<b>22832</b>	<b>7.5</b>