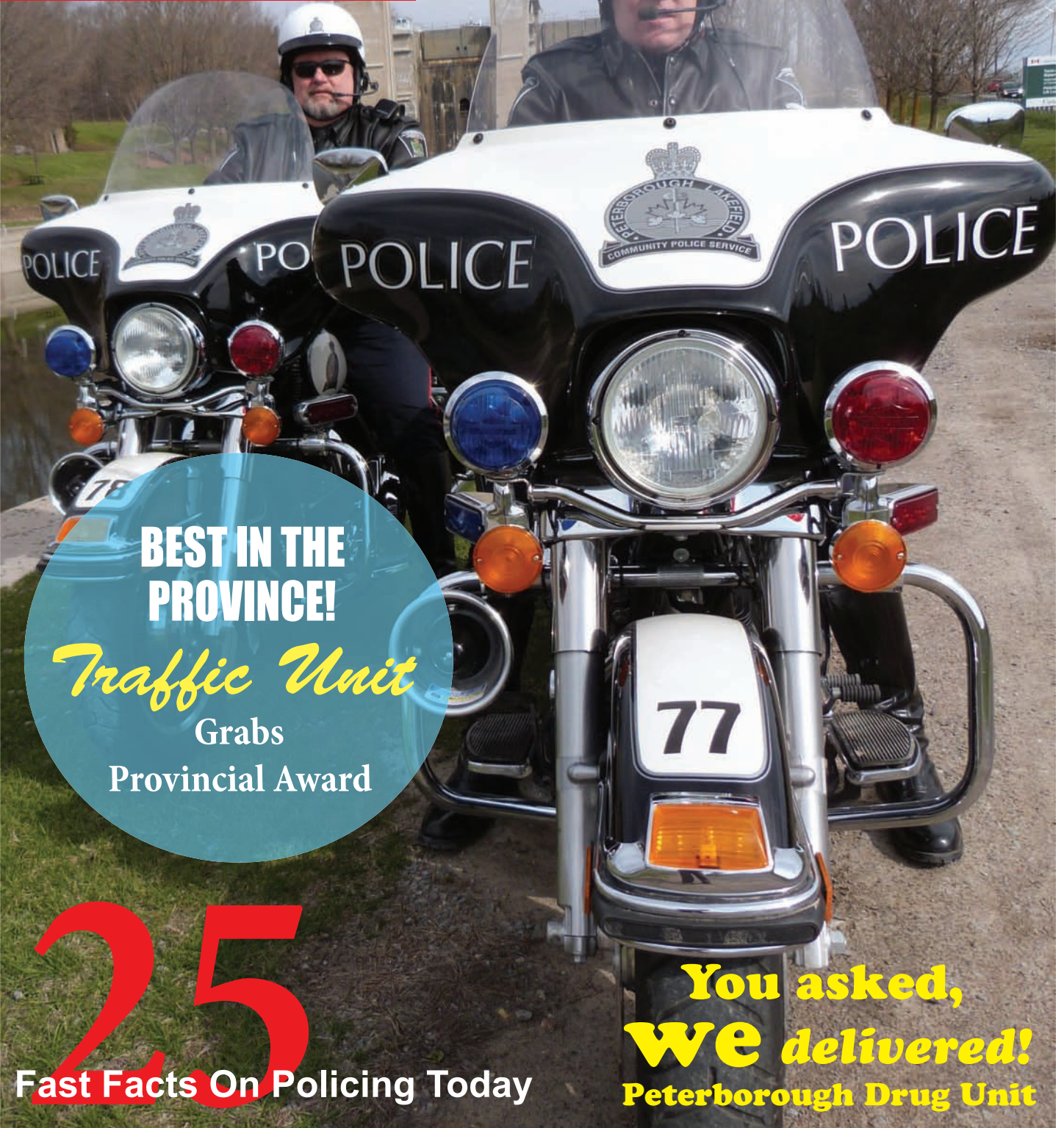


2011 Annual Report



BEST IN THE PROVINCE!

Traffic Unit

Grabs
Provincial Award

25
Fast Facts On Policing Today

**You asked,
we delivered!**
Peterborough Drug Unit

from the chief

It's your community. It's *our* community.

Madame Chair, Members of the Board:

I am pleased to report on the activities of the Police Service for 2011. This Annual Report follows a new format, which I hope will provide a comprehensive overview of our Police Service and the valuable work undertaken by our members.

"The Way Ahead" Business Plan identifies the priorities set out by our community and this Police Service for 2010 - 2012. These priorities include drug crime, traffic enforcement and police visibility and response. We have responded by applying time, energy and resources to these issues.

A four-person Drug Unit was established to address the crime and social issues associated with illicit drug and substance misuse in our community. In addition to our continued involvement in the award winning Peterborough Drug Strategy, the Drug Unit has been actively engaged in prevention, education and enforcement duties. An unprecedented number of arrests and quantity of cocaine was seized in 2011.

Drug investigations have targeted criminal enterprises within our jurisdiction and neighbouring regions. It is our goal to make our communities inhospitable environments to sell drugs and carry out the associated criminal activity.

Enhancements were also made to the dedicated Traffic Unit along with a problem based enforcement focus. The Traffic Unit was awarded the Ontario Association of Chiefs of Police Traffic Award in 2011 for Project Lansdowne. This was a targeted enforcement strategy on Lansdowne Street, which resulted in a major reduction in collisions and injuries on Lansdowne Street.

Enhancements to our intelligence, surveillance, and investigative capabilities have resulted in a number of positive outcomes. The Police Service clearance rate has improved from 45.9 per cent in 2009 to 50.4 per cent in 2011.

I would like to remind members of the Police Services Board and the broader community that crime only accounts for less than 20 per cent of our contribution to our communities.

The remaining 80 per cent of our time and resources is spent on a myriad of community safety and quality of life issues. I trust that this theme is amplified throughout this report so that our role in the community is better understood and appreciated.

The year 2011 was both busy and demanding for all divisions of the Police Service as a result of the number of major crimes investigated along with the ever increasing volume and complexity of the calls for service.

I would like to thank every member, civilian, sworn and volunteer, for his or her professionalism and commitment to duty over the past year.

Respectfully,



Murray C. Rodd
Chief of Police



TO BE THE BEST POLICE SERVICE,
PROVIDING THE HIGHEST STANDARD
OF PROFESSIONALISM
IN PARTNERSHIP WITH
OUR COMMUNITY.

PETERBOROUGH LAKEFIELD
COMMUNITY POLICE SERVICE
VISION

CONTENTS

- 4 Problem Oriented Team Policing
- 6 Investigative Services
- 8 Emergency Response Team
- 10 Court Services
- 11 Meet Our Canine Unit
- 12 Award Winning Traffic Unit
- 14 The Other 80 Per Cent
- 16 Drug Unit - You Asked, We Delivered
- 18 Victim Services
- 19 Community Services and the Four Pillar Approach
- 20 Communications and Information Technology
- 22 Organizational Chart
- 23 Statistics and Budget
- 24 Comparative Statistics
- 26 Community Partners
- 28 The Back Page - Giving Back





Area 2 - Encompasses the north part of the City and includes Trent University.

Problem Oriented Team Policing

The Community Patrol Unit embraces a team-policing concept. This allows our officers to become well acquainted with the area they patrol and the citizens that live and work in those neighbourhoods. This style of policing encourages crime prevention through a mutual understanding between police and the community in that we all share in the responsibility to resolve crime and help identify problems unique to an area. This is what community policing is all about, working together to create and maintain safe communities.

Our City is divided into four patrol areas, with Lakefield forming the fifth patrol area. Officers are assigned to one of these areas, ensuring they have police coverage at all times.



“THE POLICE
ARE THE PUBLIC
AND THE PUBLIC
ARE THE POLICE.”

SIR ROBERT PEEL,
FOUNDER OF MODERN POLICING

AS PATROL OFFICERS WE HAVE THE POTENTIAL TO MAKE
A DIFFERENCE RIGHT HERE IN OUR HOMETOWN.

CONSTABLE CANNON
AREA 3 PATROL

TEAM POLICING



Area 1 - Mostly contains our busy and vibrant downtown core, a blend of shops, restaurants and some residences.



Area 3 - Covers the west end of Peterborough, including the Fleming College campus.



Area 4 - Contains the east end of the City and the historic Hunter Street bridge.



Area 5 - Our Area 5 covers the bustling Village of Lakefield.

- Each year the five teams set goals and objectives, plan team meetings in their own areas, design strategies to meet their identified goals and promote the sharing and co-ordination of information between team members and the other teams.

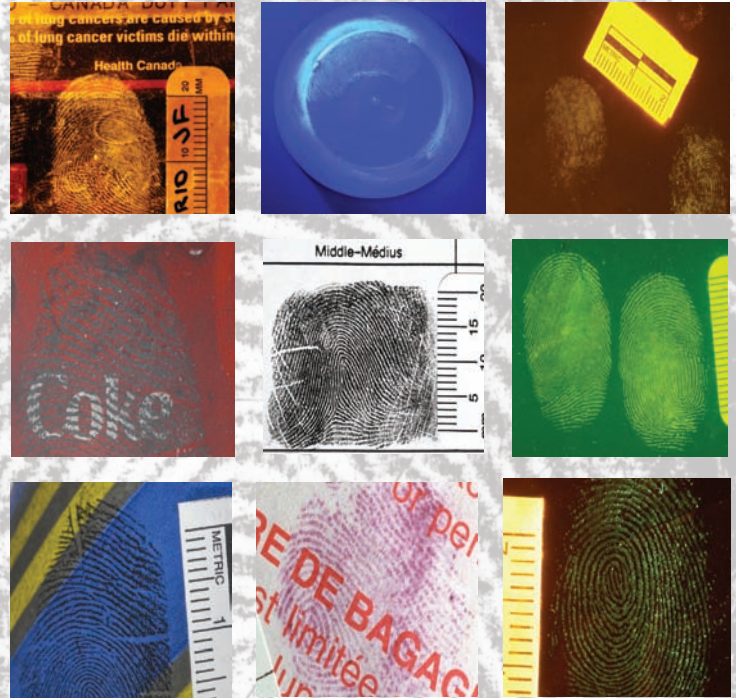
- In 2011 all five teams focused on three important issues to deal with in their own areas: *Senior's Safety, Residential Break and Enter, Traffic Enforcement and Education.* Each member on the team also identified one issue or problem in their area and was challenged to work with their community partners and find a positive resolution to the issue.

- The following initiatives were undertaken in 2011 by every police officer in our five patrol areas: Foot patrol, bicycle patrol, presentations to seniors groups, meetings with the Downtown Business Improvement Area (DBIA) and other local groups, special targeted enforcement details, the delivery of educational crime prevention materials to residents, traffic enforcement details, presentations with student groups and one-on-one meetings with residents on a variety of both criminal and non-criminal concerns.

Investigative

“ WE APPLY A SCIENTIFIC METHODOLOGY. THERE IS ZERO TOLERANCE FOR ERROR AND THE PHYSICAL EVIDENCE NEVER LIES. ”

CONSTABLE FRIESEN
IDENTIFICATION UNIT



Services

IDENTIFICATION UNIT

One hour. That's how long it typically takes to solve a crime on a television show. In reality, solving a crime can take weeks, months, even years. It involves painstaking attention to detail. It involves our entire team in Investigative Services, from the Identification Officers to our Crime Analyst to officers in the Major Crime Unit all working together. One Identification Officer could easily spend hours trying to match one fingerprint.

Our Forensic Identification Unit is made up of three officers. These officers attend scenes of crime in search of physical and trace evidence that will then be carefully analyzed back at the station with the goal of identifying the persons responsible. Our Identification Officers use modern technology to help solve crimes including the Automatic Identification Fingerprint System (AFIS) which allows officers to input a charged person's fingerprints into a database.

FACTS

- In 2011 there were 40 forensic identifications made - an increase of 400 per cent over the previous year.
- This success was the result of re-assigning an officer to help with administrative duties in the Identification Unit.



In 2011 all Special Constables in our Service were trained in the collection of DNA Samples. These samples of convicted offenders are now completed at Provincial Court by our Special Constables.

In 2011 there were 18 active Scenes of Crime Officers (SOCO) used to conduct field examinations and to photograph break and enters, thefts, assaults and other incidents. Ongoing training is planned for 2012 with these officers along with training an additional 12 police officers.



ACTIVE CRIME UNIT

This Unit is made up of dedicated officers who investigate property crimes, such as mischief, break and enter and graffiti, as well as street and convenience store robberies. They had a very successful year in 2011 and were able to clear 52.5 per cent of robberies and 35.1 per cent of break and enters. The overall police clearance rate for 2011 increased to 50.4 per cent, which is the highest clearance rate we have seen in a number of years and is above the provincial and national average.



ICAD UNIT

(INTELLIGENCE, CRIME ANALYST, ASSEST FORFEITURE AND DRUGS)

Intelligence-led policing is a major component of our Service's responsibilities. Officers in this Unit monitor any and all organized criminal groups within the Peterborough area. This information is correlated and disseminated, with the help of the Crime Analyst, to the appropriate agencies to be dealt with in the proper way. We are active participants in the Criminal Intelligence Service of Ontario (CISO). There was a 100 per cent increase in 2011 from 2010 for the services of our Crime Analyst. Other duties the Crime Analyst is responsible for includes crime mapping and crime reports.

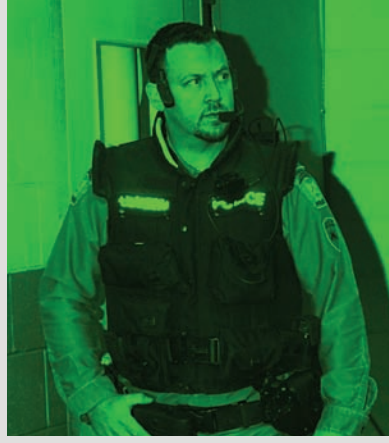
MAJOR CRIMES AND SEX ASSAULT UNIT

The officers in this Unit have the expertise to conduct complex investigations including homicides and attempted homicides, sexual assaults, financial institution robberies, assaults against children and missing persons. In 2011 there were 12 stabbings, two of which became homicide investigations, while seven others were investigated and solved by officers in this Unit.

HIGH RISK OFFENDER UNIT

This Unit includes officers who monitor people on the Sex Offender Registry, those considered high risk to re-offend and those on probation or parole. In this Unit in 2011 officers conducted 524 compliance checks and 155 Sex Offender Registry checks.

EMERGENCY RESPONSE TEAM



The Emergency Response Team (ERT) is a Unit mandated to help uniform and plain-clothes officers within our Service in high-risk and specialized situations. Formed in 1991, this Unit now consists of 10 members who report to one staff sergeant. These members serve this Unit when called out, but also have full-time responsibilities in other divisions, such as Uniform Patrol, Criminal Investigations and Community Services. ERT members are a dedicated, committed group of people who understand the

dangerous nature of the calls they respond to and train year-round to ensure they are capable of meeting these challenges. One main function of ERT has been to help the Drug Unit in the execution of high risk drug related search warrants where it is believed that people have violent pasts or may have weapons. ERT executed 13 such warrants in 2011 and was also deployed for barricaded, suicidal persons calls and court security details involving high-risk offenders. In 2011 ERT was deployed 23 times. As part of our inter-service co-operation with other police agencies, ERT was deployed two times out of our

jurisdiction to help other agencies with the execution of warrants.

The spirit of co-operation works both ways. In 2011 both the OPP ERT from Barrie and the Durham Regional ERT came to our area to help us with the execution of high-risk warrants.

On one such occasion our ERT members helped the Toronto Police Service with the execution of a high-risk drug and firearms related search warrant. This warrant resulted in the largest seizure of cash proceeds of crime located during that project, approximately \$70,000 in cash alone. In the entire operation, 36 tactical units from across Canada executed warrants on that date to help the Toronto Police with this project. Guns, drugs and proceeds of crime were seized from across the country.

On June 22, 2011 the City of Kawartha Lakes Police Service requested the help of our ERT members to execute a high-risk drug related search warrant in their area. During the execution of the warrant, a man in the residence shot at officers, injuring Peterborough Constable Keith Calderwood.

In an exchange of gunfire from responding ERT members, a man in the residence was shot and succumbed to his injuries at the scene. In a subsequent Special Investigations Unit (SIU) and internal investigation, it was determined that officers used appropriate force to protect themselves and others from imminent danger of serious bodily harm or death. They were commended for the level of professionalism and courage demonstrated at this tragic incident.



2011 ERT members

FACTS

- Being a member of the Emergency Response Team (ERT) is in addition to each members' regular duties.
- In 2011 ERT was called out 23 times and executed 13 high-risk search warrants.
- ERT members spent approximately 1,840 hours training in 2011. This included 12 standard training days for each member to meet the yearly training standards.



Court



Services



MAGNETOMETER

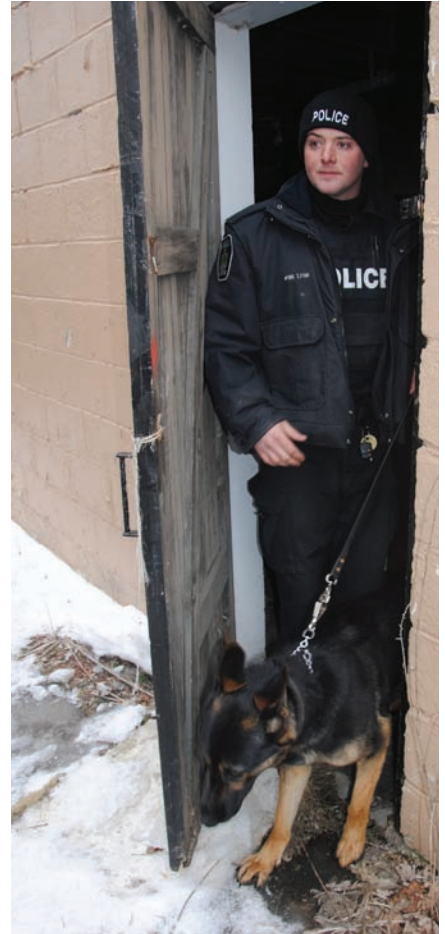
As of September 2011, the metal detector became operational on a full-time basis at The Ontario Court of Justice on Simcoe Street. The change was accomplished by adjusting shift schedules, which resulted in a 13.7 per cent decrease in our overtime. The Ministry of the Attorney General has agreed to build a canopy over the front entrance to accommodate people standing in line during inclement weather. Common items identified through the metal screening process are pocket knives and sharp edged personal care items.

JUSTICE ON TARGET

This initiative of the Ministry of the Attorney General began in Peterborough in 2010. While Peterborough, like other communities, has seen a reduction in days to disposition and number of appearances, it is important to comment that Peterborough courts have consistently led the Province in improved efficiencies for medium-sized courts. The most recent statistics taken between 2010 and 2011, compared to statistics from 2007, show a reduction in the number of appearances to disposition. In 2007, the average was 11.9 days compared to the current 8.9 days, a decrease of 25 per cent. Charges received in 2007 totaled 7,639 compared to 6,528 in 2011, a reduction of 14.5 per cent. Improvements continue to be seen in the reduced number of trials being set as well.

The Province initiated a “Courthouse Feasibility Study” in 2011 to examine shortcomings at the current Ontario Court of Justice building on Simcoe Street and to identify space requirements and building design requests for a new consolidated court building. The Provincial Offences of-

fice will not be moving into a new courthouse however, all courts currently located at Superior Court of Justice at 470 Water Street and Ontario Court of Justice at 70 Simcoe Street would move into a new building. This process is in the early stages and no definite time lines have been provided to our Service.



FACTS

In 2011 the K9 Unit attended:

- 117 Calls for Service
- 13 Drug Searches
- 27 Building Searches
- 40 Tracks
- Gave 14 presentations
- Spent 491 hours training



Constable Mason, along with Police Service Dog (PSD) Knight, and Sergeant Chartier, along with PSD Harris, have contributed significantly toward operational policing and community service projects throughout the year. Our two canine teams have proven their effectiveness in all aspects of their duties. Arrests have included tracking of suspects from robberies, mischief, stolen vehicles, and during narcotic searches. Our canine teams have been used during high-risk take downs and have provided perimeter security and assisted our Emergency Response Team (ERT) officers.

Sergeant Chartier was involved in the drug search warrant execution in Lindsay in June 2011

and played a major role in the arrest of fleeing suspects at that call. He was a strong support to our members during that challenging event.

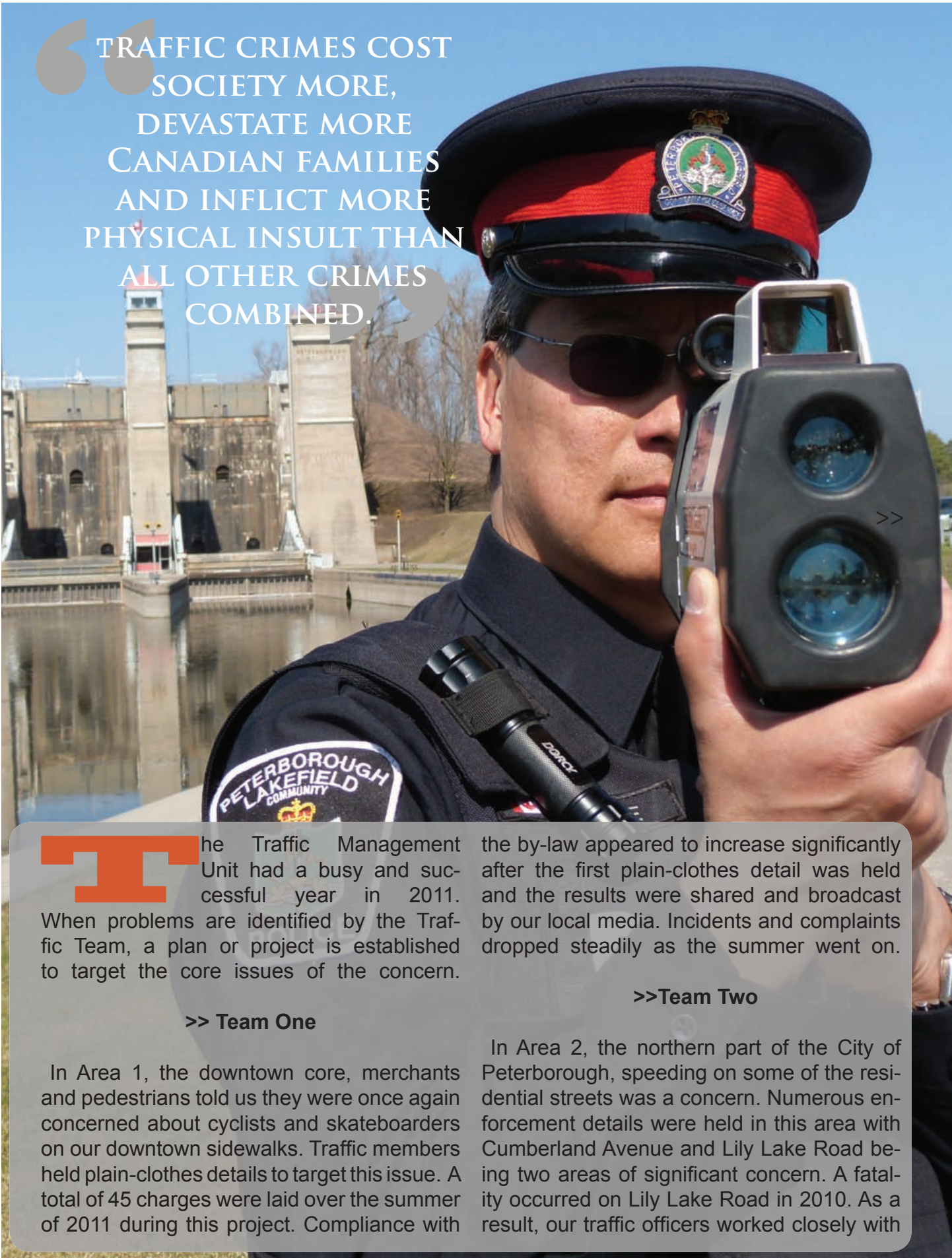
Through a rigorous competition in the spring of 2011 Constable Fish was selected to replace Sergeant Chartier as we retired PSD Harris.

Sergeant Chartier and Harris have provided a great service to our community for seven years and Sergeant Chartier deserves to be recognized for his 24/7 dedication to the Canine Unit.

Constable Fish and Wolfe completed their canine course, graduating on December 21, 2011.

We thank PSD Harris for his years of service and wish him an enjoyable and lengthy retirement!

“TRAFFIC CRIMES COST SOCIETY MORE, DEVASTATE MORE CANADIAN FAMILIES AND INFLICT MORE PHYSICAL INSULT THAN ALL OTHER CRIMES COMBINED.”



The Traffic Management Unit had a busy and successful year in 2011. When problems are identified by the Traffic Team, a plan or project is established to target the core issues of the concern.

>> Team One

In Area 1, the downtown core, merchants and pedestrians told us they were once again concerned about cyclists and skateboarders on our downtown sidewalks. Traffic members held plain-clothes details to target this issue. A total of 45 charges were laid over the summer of 2011 during this project. Compliance with

the by-law appeared to increase significantly after the first plain-clothes detail was held and the results were shared and broadcast by our local media. Incidents and complaints dropped steadily as the summer went on.

>>Team Two

In Area 2, the northern part of the City of Peterborough, speeding on some of the residential streets was a concern. Numerous enforcement details were held in this area with Cumberland Avenue and Lily Lake Road being two areas of significant concern. A fatality occurred on Lily Lake Road in 2010. As a result, our traffic officers worked closely with

City and County officials, which resulted in the speed limit being reduced along this stretch of road to help address the safety of residents in the area.

>>Team Three & Team Four

In 2010 Project Lansdowne was established in both Area 3 and 4, the east, west and southern areas of our City. In 2011 our Traffic Unit received provincial recognition for this successful project when it won the Ontario Association of Chiefs of Police “Traffic Safety Initiative of the Year” award. Lansdowne Street was identified as having six of the top 10 intersections in our City with the highest number of collisions. Plain-clothes officers conducted details at these intersections, enforcing infractions, which were mostly amber and red light offences and drivers making improper and unsafe turns. More than 157 charges were laid and the efforts of our traffic officers means

Lansdowne Street now has only two of the highest collision intersections in the City. Project “Top 10” began in 2011 and included conducting the same plain-clothes initiative throughout the City at all the top 10 intersections with the highest collision rates.

In 2011 Traffic officers identified cell phones as a major concern, with people continuing to talk and text while driving. With the introduction of the new legislation, many charges were laid for this offence while conducting top 10 details. Again, the success of these projects has, in large part, to do with educating the public and that was done with the help of our local media partners.

>>Team Five

In Area 5, Lakefield residents had concerns regarding noisy vehicles in the village. Working with both Ministries of Transportation and Environment, details targeted unsafe and modified vehicles. In total 16 charges were laid and five vehicles were confiscated.

>> City Wide Projects

In City-wide initiatives our Traffic Unit participated in seatbelt blitzes, Project ERASE (Eliminating Racing Activities on Streets Everywhere), distracted driving initiatives, RIDE (Reduce Impaired Driving Everywhere) details and speed reduction initiatives. Their efforts were a main influencing factor in the overall reduction of people injured, collisions and fatalities and an increase in the total number of charges being laid under the Highway Traffic Act.

FACTS

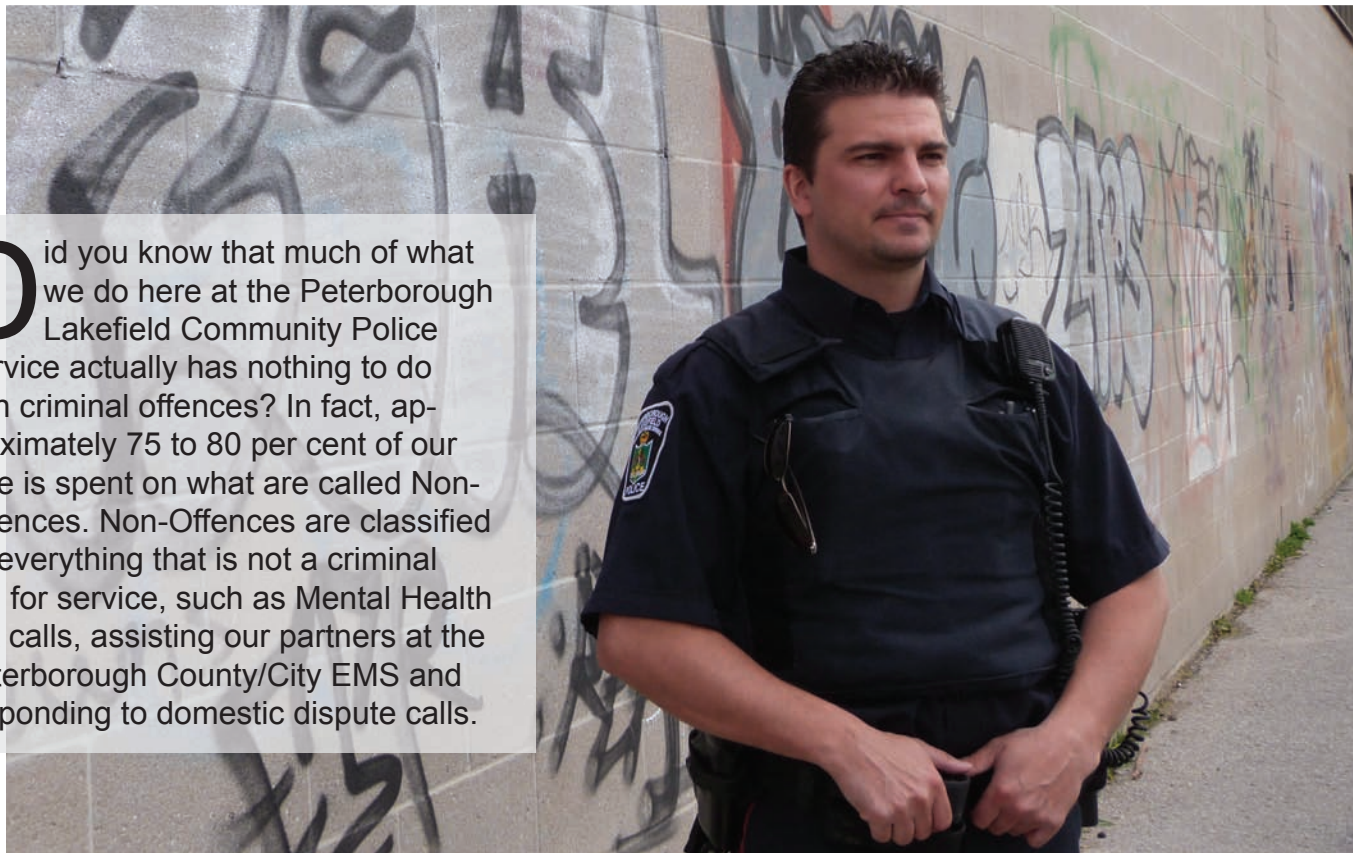
- In June 2011 the Traffic Unit received the Ontario Association of Chiefs of Police “Traffic Safety Initiative of the Year” award for Project Lansdowne.

- October 2011 produced the highest number of tickets being issued in several years with 1,432 Provincial Offence Notices being written. Radar tickets were also up by 348 per cent in October.



The Other 80%

Did you know that much of what we do here at the Peterborough Lakefield Community Police Service actually has nothing to do with criminal offences? In fact, approximately 75 to 80 per cent of our time is spent on what are called Non-Offences. Non-Offences are classified as everything that is not a criminal call for service, such as Mental Health Act calls, assisting our partners at the Peterborough County/City EMS and responding to domestic dispute calls.



Mental Health Act calls continue to take up a significant amount of our Service's time and resources. In 2011, we responded to an all-time high of 456 mental health related calls, compared to 196 calls in 2010 and 175 calls in 2009.

This increase in calls, averaging more than one a day, is alarming. Each call requires a minimum response of two officers and each call can take upwards of three hours to address.

Since June 2011 we have had the services of a mental health worker from the local branch of the Canadian Mental Health Association (CMHA) as part of a collaborative partnership, which also includes the Mental Health Program at the Peterborough Regional Health Centre. Officers now have a mental health worker attend calls with them to assess situations for individual clients. This collaboration fosters an appreciation of the

roles of the police and health services and promotes a co-ordinated response, which seeks to serve the individual in the most effective way. This is done by developing an understanding of mental health issues and the impact they can have on individuals, their families and throughout the community.

"The Integrated Outreach Program presents Peterborough with a unique opportunity of having the collaborative resources and knowledge of the police and the CMHA combined to meet the needs of the City's population in an individualized way," says Graham Harvey, Mental Health Worker with the local branch of the CMHA.



Graham Harvey, CMHA

The List



2011 Auxiliary Unit Members

FAST FACTS

- The Peterborough Lakefield Community Police Service's Auxiliary Unit is recognized as being an integral part of the Service.
- The Unit has 24 members consisting of two staff sergeants, three sergeants and 19 constables.
- In 2011 the Auxiliary Unit provided 4,950 hours of volunteer service including 66 Home Guard inspections and assisting with RIDE details.

Non-Offence Statistics	2009	2010	2011	%+/-
Abandoned Vehicles	17	6	19	216.7
Alarms	787	760	813	7
False Alarm Cancelled	250	249	294	18.1
Animal	68	65	88	35.4
Community Services	1081	389	534	37.3
Dangerous Condition	18	8	126	1,475
DNA	261	306	318	3.9
Domestic/Family Disturbance	1,773	1,915	1,928	0.7
Escorts	235	193	210	8.8
Fire/Fire Alarms	18	9	26	188.9
Insecure Property	40	30	90	200
Landlord/Tenant	178	192	266	38.5
Liquor Acts	325	434	606	39.6
Lost and Found Property	1,187	1,271	1,542	21.3
Missing Persons	1	1	4	300
Missing Persons Located	336	458	522	14
Municipal By-law	103	173	116	-32.9
Neighbour Dispute	431	520	538	3.5
Noise Complaints	1,447	1,551	1,530	-1.4
Non-Traffic Accident	19	14	5	-64.3
Police Assistance	816	1,711	1,940	13.4
Police Information	377	397	497	25.2
Prevent Breach of Peace	495	359	449	25.1
Property Damage	17	9	8	-11.1
Prov. Statutes (Mental Health Act)	175	196	456	132.7
Sex Offender Registry	145	185	203	9.7
Strikes	6	8	4	-50
Sudden Deaths	99	84	73	-13.1
Suspicious Persons/Vehicle	1,931	2,261	2,370	4.8
Telephone Calls	534	533	564	5.8
Towed Vehicles	257	210	220	4.8
Traffic Complaints	1,538	1,647	1,396	-15.2
Traffic Control	76	54	81	50
Calls Involving Youths	767	615	492	-20
Unwanted Persons	892	829	909	9.7
Vehicles Recovered	21	9	11	22.2
VICLAS	163	169	133	-21.3
Warrants	272	312	257	-17.6
Other Provincial Statutes	78	106	157	48.1
Other	1,634	1,565	1,149	-26.6
Calls Cancelled / Unanswered	603	170	277	62.9
Total Non-Offences	19,471	19,973	21,221	6.2



DRUG UNIT

Prior to our Drug Unit being formed our Service had two part-time drug officers that multi-tasked and divided their time amongst competing priorities. In our 2010-2012 Business Plan our community told us they wanted to see the creation of a dedicated Drug Unit with full-time officers to tackle the issue of drugs in our community. We listened and in 2011 a dedicated Drug Unit was formed. The Unit now consists of four full-time drug investigators. In 2010, before the formal creation of the Unit, Drug Officers made 14 arrests. In 2011, after the creation of the Unit, there were 207 drug arrests made by the Peterborough Lakefield Community Police Service, 75 of which were made by members of the Drug Unit.



2011 Highlights

Project “Sprint” was a four-month, street level, undercover project led by members of the Intelligence Unit and the Drug Unit.

This project, targeting street level drug dealers in Peterborough, began in the fall of 2010. The investigation escalated to mid-level dealers and concluded on April 28, 2011.

Project Sprint resulted in 30 arrests and more than 100 criminal charges laid. Project Sprint also resulted in the seizure of eight vehicles, \$27,000 in cash, one residence and \$95,000 in illegal substances including 1.5 pounds of cocaine, 39 oxycodone tablets and 171 ecstasy tablets.

The Drug Unit continues to see an upward trend in the use of the prescription drug oxycodone, which is commonly referred to as “oxycontin” or “oxys” on the street.

The negative effects of oxycodone are as concerning as crack cocaine and it is prevalent in the general Peterborough community, both on the streets

and in our schools. On the streets of Peterborough, a 80 mg tablet sells for approximately \$60, making it a very profitable market to sell these prescription drugs.

Officers in the Drug Unit also helped Community Services officers with educating high school students during Drug Awareness Week and conducting surveillance details at local high schools.

2011 Statistics

- Approximately \$457,000 in drugs seized.
- Total number of drug arrests and drug related investigations is approximately 132.
- In 2010 officers seized 534 grams of cocaine.
- In 2011 officers seized 2,400 grams of cocaine.




Kerri Kightley,
Drug Strategy Coordinator

The Peterborough Drug Strategy is an award-winning collaboration involving citizens, prevention, treatment, enforcement and harm reduction agencies to reduce the negative impacts of substance use.

Locally, the Peterborough Drug Strategy aims to develop a comprehensive strategy for the City and County of Peterborough including the four pillars of *prevention, harm reduction, treatment, and enforcement.*

In 2011 the Service partnered with the Peterborough Drug Strategy for a new program called ‘Challenges, Beliefs, Changes’, a peer-mentored program whereby trained grade 12 students discuss substance abuse with grade eight students.



The police based Victim Services Unit has a continuing and unique opportunity to provide awareness and support to victims at a very early stage. With this opportunity in mind, the Victim Services Unit has created and expanded the services that have been and will continue to be offered to victims of crime and tragic circumstance. The Victim Services Unit, comprised of one employee in 2011, is tasked with every domestic dispute, family dispute, assault, harassment, sudden death, residential break and enter, hate crime, elder abuse, personal injury motor vehicle collision and any other act of violence including homicide. The staff receives, reviews, assesses and completes follow-up when required on each of these incidents. The total number of reports received and assessed in 2011 was 2,844. The total number that required follow-up was 2,268.

“I ALLOW THEM TO BE WHO THEY ARE AND WHO THEY NEED TO BE, IN THAT VERY MOMENT.”

SPECIAL CONSTABLE CHRISTIE
VICTIM SERVICES

FACTS

- The Victim Services Unit supports and advocates victims to protect, educate and empower for the future
- The Unit is on call 24/7/365
- Victim Services takes an active role in participating in events such as the Week Without Violence

“As Victim Services Coordinator, I feel part of my role is to inspire, encourage and empower those persons who have had a crime or tragic circumstance affect their life,” says Special Constable Christie.

“I recognize the fact that being a victim is a very subjective experience and that each situation must be handled with patience, empathy and understanding. The Victim Services Unit must always be sensitive to the needs of victims, understanding the very personal and difficult nature of the information being disclosed.

My hope is to offer victims an advocate, a chance to be heard fully without bias or judgement. When I am supporting someone new, I am reminded that we are only two people and not that much separates us.

Doing this work changes you to the very core. It impacts and remains part of your soul; I would be worried if it didn't.

I am humbled everyday by the survivors who sit before me, have the courage to tell their stories and to move forward despite the circumstances that brought them to my office.”

COMMUNITY SERVICES



Our five Community Services officers have a variety of responsibilities. An officer is assigned to every school in Peterborough and Lakefield. Many improvements were made to school programming in 2011. A Four Pillars approach was adopted: Education, Inclusion, Opportunity and Functioning Family. The pillars direct the officers focus and define their purpose.

The addition of a second high school officer contributed to our ability to do more relationship building and prevention work with teens (a goal of the 2010-2012 Business Plan) and to participate fully in the Community Threat Assessment process, meant to support youth in need and keep schools safe.

Community Services officers were also responsible for delivering 22 community presentations in 2011. Additionally, six major events were provided, each with a different crime prevention focus.

Two grants, totalling \$243,000, were obtained in 2011, funding Community Threat Assessment training for seven officers (including Community Services) and 13 community partners, along with the development of resources for youth to prevent Internet crime.

Community Services officers mentored 30 students (high school and post secondary), who collectively gave 3,100 hours of work and contributed significantly to service delivery.

- February - Drug Awareness Week
- April - Pink Shirt Day (Anti-Bullying Campaign)
- May - Police Week
- October - Family Week
 - Week Without Violence
- November - Crime Prevention Week

Four Pillars Approach

1

EDUCATION

2

INCLUSION

3

OPPORTUNITY

4

FUNCTIONING FAMILY



COMMUNICATIONS & Information technology

The Communications and Information Technology Division of the Peterborough Lakefield Community Police Service is comprised of three distinct units, each with a different area of responsibility. The Communications and Information Technology Division consists of the 911/Communications Centre, Records/Information Management, and Information Technology and Systems Support.

911/Communications

A 9-1-1 call comes into our Service. This is where it all starts. This Unit is staffed with four

DID YOU KNOW?

- In 2011 the Service responded to 480 silent calls, a 13.2 per cent increase from 2010. A silent call is where the caller does not, or is not, able to communicate with dispatch staff. These calls are treated as priority level one (immediate response) and in accordance with policy, two officers must be sent on the call. Many of these calls are domestic related and require immediate police response.

Communications Shift Supervisors and 10 Communicators, and is aligned to coincide with our four-platoon system. The Unit is responsible for the 24/7/365 operation of the Communications Centre, in keeping with the supervisory and operational responsibilities mandated by the legislation contained in the Ontario Police Services Act as well as the 9-1-1 Operational Policy. The Centre receives all 9-1-1 Emergency calls for the City of Peterborough and the Village of Lakefield, processes all police emergency and administrative calls-for-service, provides radio dispatch communications for officers on patrol, operates and completes research on various computer databases and monitors the internal and external security monitoring system for headquarters.

9-1-1 Operations

In 2011, The Emergency Communications and 9-1-1 Centre received 37,939 9-1-1 calls, including 3,972 calls from Lakefield.

Historical 9-1-1 Statistical Comparison

9-1-1 call statistics show a 35.2 per cent increase from the previous year. In Peterborough, the increase can be attributed to three major incidents that created a large volume of 9-1-1 calls including two homicides and a major windstorm. In addition, several of these 9-1-1 calls can be directly related to wireless “pocket dials” which have become a major false alarm issue for all 9-1-1 centres. The Service is currently developing an

educational media package due to be launched under the Peterborough City County 9-1-1 Management Committee in 2012.

Records/Information Management Unit

The Records/Information Management Unit consists of 13 members, who are responsible for the entry of all information onto the Police Records Management System. The Police Report Entry clerks provide 24/7/365 real-time data entry for community patrol officers and criminal investigations staff. Additionally, staff are responsible for quality control and the dissemination of information for legal purposes. This includes responding to Freedom of Information requests and police records checks.

Information Technology & Systems Support Unit

This Unit is comprised of one Network Support Technician who maintains all the network equipment, servers and computers. In 2011 the service piloted with Fleming College and Trent University computer course students in supplementing our staff on various projects, giving the students a valuable learning experience while at the same time providing our staff with assistance we would have otherwise had to pay for.

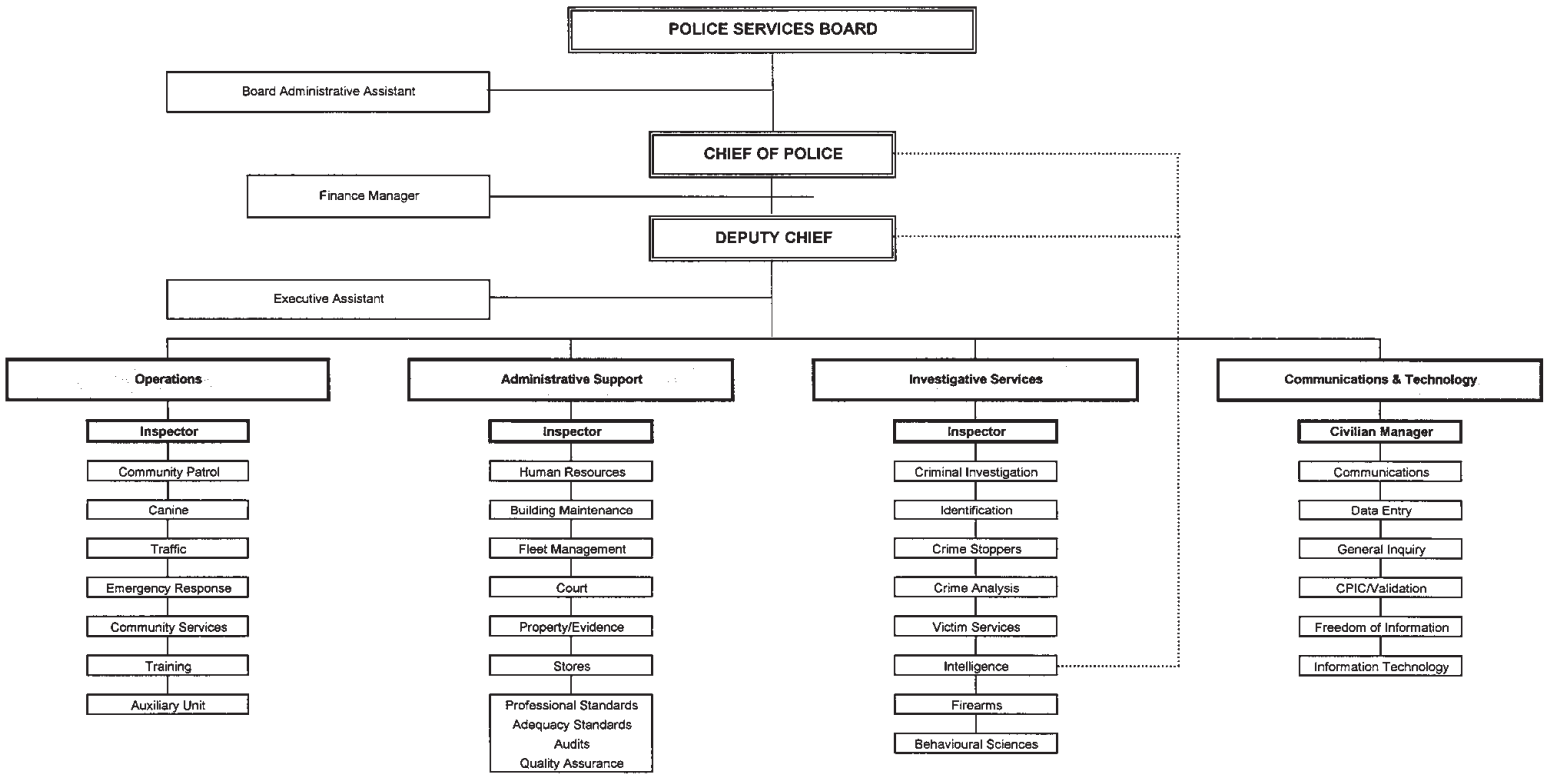
FAST FACTS

- In 2011 the Freedom of Information (FOI) Clerk responded to 186 requests for information under the Freedom of Information and Protection of Privacy Act. This was an increase of 32.8 per cent over 2010.
- In 2011, the Records staff issued 8,859 Police Records checks, which represented an increase of 3.6 per cent over the previous year.
- Out of all the 9-1-1 calls that come into our Service, 66 per cent require police, 30 per cent EMS and 4 per cent fire.
- In 2011 alarm calls increased by 45 per cent.

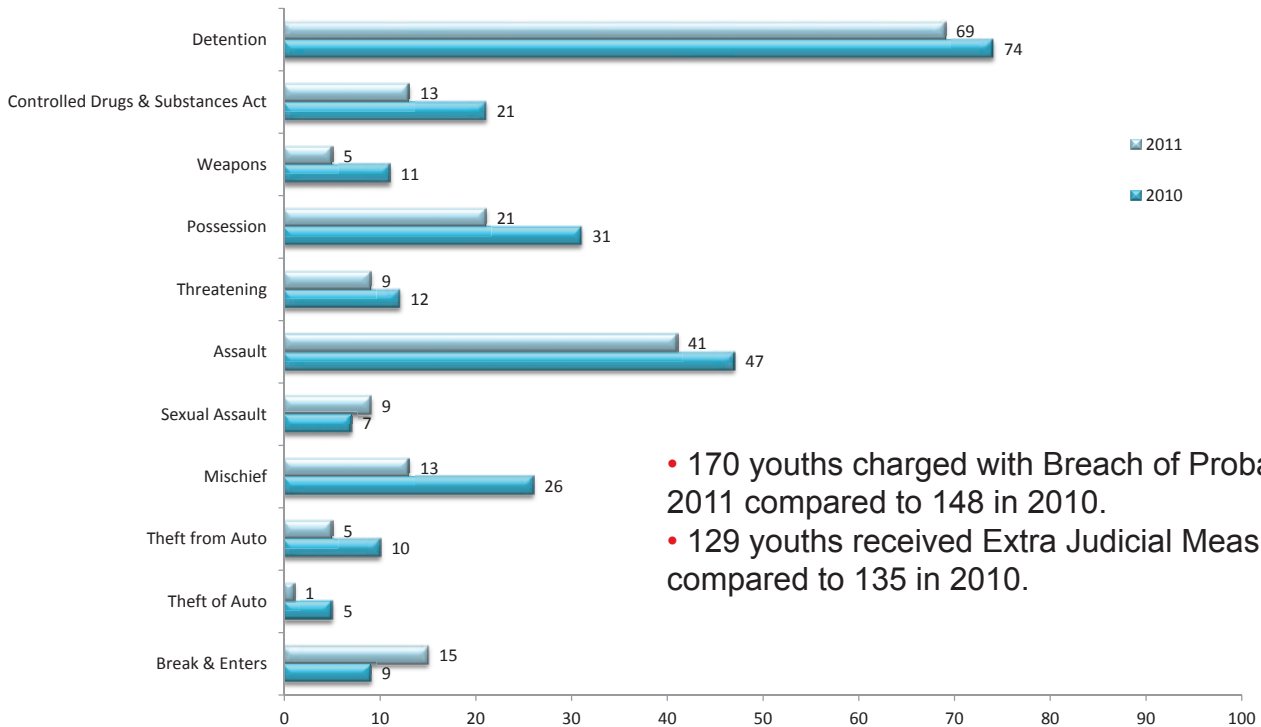


Communications & Information Technology Staff (Records Unit).

PETERBOROUGH LAKEFIELD COMMUNITY POLICE SERVICE ORGANIZATIONAL CHART 2011

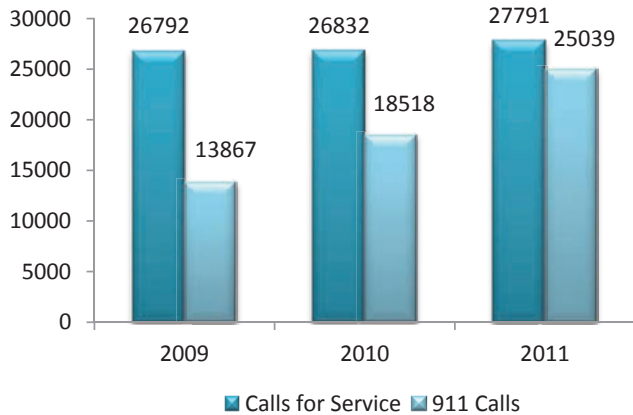


Youth Crime Statistics



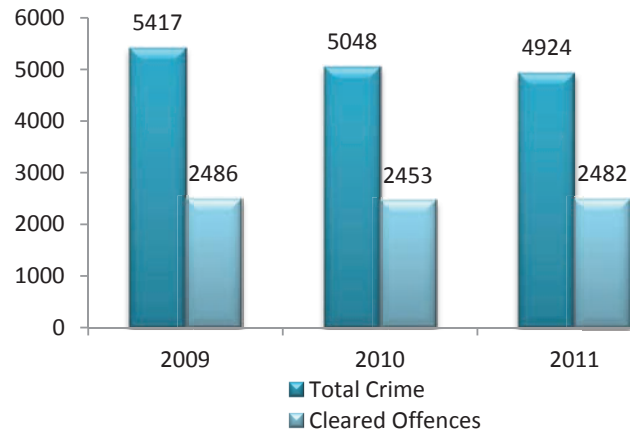
- 170 youths charged with Breach of Probation in 2011 compared to 148 in 2010.
- 129 youths received Extra Judicial Measures compared to 135 in 2010.

CALLS FOR SERVICE



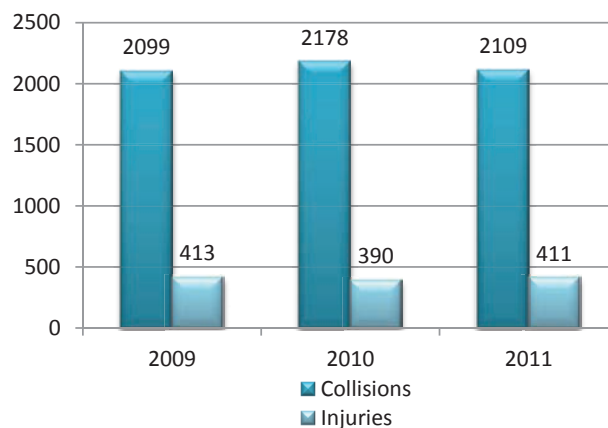
- The 2011 Calls For Service rate was 3.6 per cent higher than 2010.
- Increase of 35.2 per cent in 9-1-1 calls from 2010.

CRIME TREND



- Crime decreased 2.5 per cent from 2010.
- Clearance rate improved to 50.4 per cent from 2010.

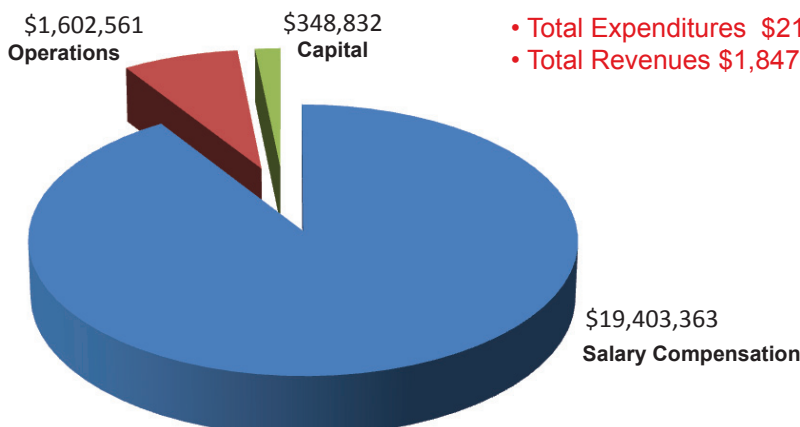
COLLISION TREND



- Collisions investigated decreased by 3.2 per cent.
- Injuries increased by 5.4 per cent.
- There was one collision fatality in 2011.

2011 POLICE BUDGET

Actual Expenditures



- Total Expenditures \$21,354,756
- Total Revenues \$1,847,459



FAST FACTS

- Peterborough has the lowest per capita cost for policing out of our four comparator cities: Brantford, Sault Ste. Marie, Guelph and Sarnia.
- In 2011 it cost each Peterborough tax payer approximately 75 cents a day to pay for policing in Peterborough.

Approved Net Budget \$19,722.858.

COMPARATIVE STATISTICS	2010	2011	VARIANCE
Population (Peterborough City)	78,600	79,000	
Population (Lakefield Ward)	2,555	2,555	
Personnel			
Authorized Strength - Police	125	129	
- Civilian	50	51	
Appointments	6	11	
Promotions	3	2	
Retirements	4	3	
Resignations	0	3	
Use of Force			
Oleoresin Capsicum Spray	3	4	33.3%
Impact Weapon / Asp Baton	1	0	-100.0%
Firearms:			
Human (Drawn)	26	35	34.6%
Animal (Dispatched)	8	1	-87.5%
Empty Hand Techniques	2	3	50.0%
Conducted Energy Weapon (TASER)	6	17	183.3%
Policy / Service Complaints			
Officer Conduct Complaints	22	29	31.8%
Total Public Complaints	22	29	31.8%
Withdrawn	0	2	
Resolved Informally	0	1	
No further action required	4	5	25.0%
Informal Discipline	4	7	75.0%
Local Inquiry	12	15	25.0%
Unsubstantiated	6	6	
Pending	0	0	
Victim Services			
Reports	3,034	2,844	-6.3%
Follow-up	1,095	2,268	107.1%
Criminal Offences			
Homicide			
Murder – First and second degree	2	2	
Attempt Murder	2	1	-50.0%
Manslaughter	0	0	
Robbery			
Firearms	2	6	200.0%
Other Offensive Weapons	27	18	-33.3%
Other Robbery	40	35	-12.5%
Break and Enter			
Business	106	85	-19.8%
Residence	446	406	-9.0%
Other Break and Enter	33	25	-24.2%
Theft of Motor Vehicles	81	67	-17.3%
Thefts			
Bicycles	191	167	-12.6%
From Motor Vehicles	709	625	-11.8%
Shoplifting	395	489	23.8%
Other Thefts	487	473	-2.9%
Possession Stolen Goods	89	96	7.9%
Frauds			
ATM / Debit	18	10	-44.4%

COMPARATIVE STATISTICS	2010	2011	VARIANCE
Credit Cards	29	45	55.2%
Counterfeiting	24	15	-37.5%
Other Frauds	141	128	-9.2%
Offensive Weapon			
Use Firearm	2	5	150.0%
Other Offensive Weapons	20	25	25.0%
Sex Offences			
Aggravated Sexual Assault	2	0	
Sexual Assault with Weapon	3	0	
Sexual Assault	58	70	20.7%
Other Sexual Offences	6	4	-33.3%
Hate / Bias Crimes	17	19	11.8%
Incidents Charges Laid	4	6	50.0%
Incidents Cleared / Mediation	2	2	
Unsolved	11	11	
Pending	0	0	
Assaults			
Assault - Level 3 / Aggravated	5	11	120.0%
Assault - Level 2/ Weapon / Bodily Harm	76	70	-7.9%
Assault - Level 1 / Other Assaults	265	289	9.1%
Assault Police / Public Officers	10	10	
Assault - Domestic	134	136	1.5%
Other Criminal Code Offences			
Abduction	1	0	
Arson	16	9	- 43.8%
Breach of Recognizance	314	248	-21.0%
Disturbing the Peace	9	26	188.9%
Escape Custody	4	3	-25.0%
Gaming and Betting	0	0	
Indecent Acts	11	7	-36.4%
Obstruct Public / Peace Officer	9	18	100.0%
Prisoner Unlawfully at Large	0	0	
Criminal Harassment	46	49	6.5%
Mischief	551	571	3.6%
Others	425	445	4.7%
Drugs			
Heroin	2	0	
Cocaine	26	52	100.0%
Cannabis	92	73	-20.7%
Other Drugs	26	23	-11.5%
Federal Statutes	0	1	
Traffic Enforcement			
Impaired Driving:			
Offences	83	63	-24.1%
Other C.C. Driving Offences	19	18	-5.3%
Hazardous Moving Violations	778	954	22.6%
Other Violations	778	1,085	39.5%
Radar/Laser	1,968	2,430	23.5%
R.I.D.E. Program			
Vehicles Checked	18,770	10,943	-41.7%
Tests Administered	37	29	-21.6%
Alcohol Related Suspensions	19	10	-47.4%

One of our Core Values includes being committed to our community and working with our community. This list includes some of the Provincial and Community Agencies and/or Organizations that the Peterborough Lakefield Community Police Service members are professionally and/or socially involved at Board and Committee level:

- Abuse Prevention of Older Adults
- ALS Society of Peterborough
- Auxiliary Policing Coordinators Ontario
- Big Brother/Big Sisters
- Canada Day Parade Committee
- Canadian Association of Chiefs of Police
- Canadian Cancer Society
- Canadian Ericsson Communications Administrative Committee
- Canadian Identification Society
- Canadian Mental Health Association
- Champions of Youth Mentoring Program
- Children's Aid Society Domestic Violence Response
- Citizen's Advisory Committee
- City Emergency Control Group
- City/County 911 Technical Advisory Committee
- Correctional Service of Canada
- Domestic Violence Coordinator Ontario
- Downtown Action Committee
- Downtown Business Improvement Area
- Drug and Injury Prevention Round Table
- Edmison House
- Family Enrichment Work Place
- Fetal Alcohol and Spectrum Disorder
- Five Counties Children Centre
- Fleming College Board of Directors
- Fleming Link
- Fleming Police Foundations Advisory Committee
- Fourcast
- Gay, Lesbian, Bisexual, Transgender, Queer Community
- Habitat For Humanity - Lakefield
- Immigration Partnership Council
- Juvenile Diabetes of Peterborough
- John Howard Society
- Justice on Target
- Kawartha Food Share
- Kawartha Gymnastics
- Kawartha Sexual Assault Centre
- Kids N Cops
- Knights of Columbus
- Lakefield Animal Welfare Society
- Lakefield Jr. C Hockey
- Local Courts Management Advisory Committee
- M.S. Society of Peterborough
- March of Dimes
- Mental Health Community Advisory Committee
- Movember
- Neighbourhood Watch
- New Canadians Centre
- New Beginnings Housing Committee
- O.A.C.P. Education, Training and Professional Development Committee
- O.A.C.P. Human Resources Committee
- O.A.C.P. Victims Assistance Committee
- O.A.C.P. Professional Standards Committee
- O.T.C. Safety & Education Committee
- Ontario Association of Chiefs of Police
- Ontario Association of Chiefs of Police Interoperability Committee
- Ontario Association of Law Enforcement Planners
- Ontario Police Health and Safety Committee
- Ontario Police Section 21 Committee (Ministry of Labour)
- Ontario Police Technology & Information Cooperative



- Ontario Special Olympics for Disabled Athletes
- Operation Lookout
- P.A.C.O. International
- Pedal for Hope
- Peterborough Area Child Abuse Review Team
- Peterborough Community Chaplaincy
- Peterborough District Association Community Living Committee
- Peterborough Drug Awareness Coalition
- Peterborough Employers Collaborative Group
- Peterborough Estate Planning Council
- Peterborough Girls Hockey Association
- Peterborough Homelessness Support Services Coordinating Committee
- Peterborough Humane Society
- Peterborough Local Human Services and Justice Coordinating Committee
- Peterborough Parole
- Peterborough Petes Jr. A Hockey
- Peterborough Regional Health Centre, Police Hospital Networking Committee
- Peterborough Safe Communities Coalition
- Peterborough Traffic Technical Committee
- Peterborough Wellness Centre Steering Committee
- Peterborough Youth Services
- Provincial CAA Safety Officers Council
- Provincial Licence to Live Committee
- Public & Separate Schools Board Transportation Advisory Committee
- Risk Watch Committee
- Royal Canadian Army Cadets
- Safe High Schools Committee
- Safety Road Challenge
- St. John's Centre
- St. Joseph's at Fleming
- Selwyn Outreach Centre
- Senior Citizens Council
- Several Peterborough and Lakefield Hockey, Baseball, Soccer and Football Associations
- Social Policy Initiatives Committee
- Solicitor General Crime Prevention Committee
- Task Force for Coal Tar Issues at 70 Simcoe Street
- Telecare Peterborough
- The Arson Prevention Program for Children
- Trent University Forensic Sciences' Advisory Board
- Tri-County Emergency Communications Committee
- Unified Family Court Liaison & Resource Committee
- United Way
- YWCA Young Offender Committee

BUSINESS PLAN REPORT - 2010 TO 2012 BUSINESS PLAN

IN PROGRESS

Community Based Crime Prevention and Problem Solving All goals achieved.	★
Public Safety Enforcement – Community Satisfaction Goal 6 objective 6.2 – To implement a complaint/dispatch reporting system.	●
Resource Management Planning Goal 2 objective 2.3 – 2012 hire four sworn officers and one data entry civilian staff.	●
Police Facilities, Equipment & Technology Goal 2 objective 2.1 - To project long-term facility requirements to meet the expected population growth in Peterborough and Lakefield.	●
Goal 3 objective 3.1 – To implement the recommendations of the review of the radio system	●
Goal 3 objective 3.4 – To prepare a multi-year capital plan for equipment.	●
Goal 3 objective 3.5 – To review the medium and longer term fleet requirements and develop a 'fleet' plan.	●
Technology Goal 2 objective 2.5 – To continue to improve electronic storage and transfer capability.	●
Goal 2 objective 2.6 – To implement the recommendations of the Global Positioning System (GPS) report.	●



GIVING BACK

Our Service prides itself on building strong community partnerships including: Swim to Survive, Pedal For Hope, Christmas Cop Shop, Pink Shirt Day Anti-Bullying Campaign, Drug Awareness Hockey Challenge and the Torch Run for Special Olympics. We have formed partnerships we are proud to be a part of. Now that's community!
Our community.

